



NORTHCOAST CONFLICT SOLUTIONS

Making peace, one person at a time

# BENHA APPROVED...

## Advanced Elder Mediation: Working with Families in Conflict— Behavioral Interventions and Geriatric Resources

**Date:** October 17, 2008

**Time:** 8:00 AM: Sign in; breakfast. 8:30 AM – 4:00 PM Seminar

**Location:** Northcoast Conflict Solutions, 7819 Broadview Rd, Suite 4, Seven Hills, OH 44131

**Instructors:** John Bertschler, PhD and Patricia Bertschler, PCC

**You receive:** Textbook, materials, certificate of attendance or CEU certificate  
continental breakfast and snacks. Lunch on your own or bring brown bag.

**Cost:** \$100.00 (Registration is final after payment is received. Check or M.O. only)

### I am taking this class: (check all that apply)

- For the CEUs to meet my licensure requirements
- To change my career/profession
- To incorporate mediation into my current practice
- To enhance my conflict resolution techniques in my current job

### I need a:

- Certificate of attendance only
- CEU certificate (Please check: LNHA, LSW, LISW, PC, PCC, LPN, RN, RNC  
Counseling CEUs approved #RCX010201 and Social Work (RSX010201, State of Ohio). Licensed Nursing Home  
Administrators: BENHA Approval # 91-L-08.

Name \_\_\_\_\_ Phone \_\_\_\_\_ work

Organization \_\_\_\_\_ cell

Address: \_\_\_\_\_ Suite # \_\_\_\_\_ home

City \_\_\_\_\_ St \_\_\_\_\_ Zip \_\_\_\_\_ Email: \_\_\_\_\_

**How I learned about this training:** \_\_\_ NCS website \_\_\_ *The Women's Journal* \_\_\_ A friend  
\_\_\_ Email \_\_\_ Fax \_\_\_ Other (Please specify) \_\_\_\_\_

Amt. enclosed: \$ \_\_\_\_\_ (Check or money order accepted. Sorry, no MC/ Visa.)

**Mail this form and your payment to:** Patti Bertschler, % Northcoast Conflict Solutions  
7819 Broadview Rd., #4, Seven Hills, OH 44131.

**Please make checks payable to Northcoast Conflict Solutions.**

**Cancellation policy:** Any fees received will be applied to a future class. If you request a return of the fee, a \$25 cancellation fee will be deducted.

**FOR INFORMATION: (216) 236-6200 x 2**