

# ELDERCARE MEDIATOR QUESTIONNAIRE

## A. BASIC INFORMATION:

**LOCATION(S):**

**"I WILL MEDIATE IN THE FOLLOWING LOCATION(S)":  
LIST AT LEAST ONE STATE, AND UP TO 2 ADDITIONAL STATES OR  
METROPOLITAN AREAS OUTSIDE OF THE FIRST STATE LISTED.**

Florida, all jurisdictions. I will travel outside of Florida to accommodate families. Travel costs additional to regular fees. Please note I employ technology to keep costs low and bring families into conferences without travel.

**YOUR NAME:** Brenda Carleton

**BUSINESS NAME:** Carleton Ford LLC

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Venice, FL 21230

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**EMAIL:** [carletonford@gmail.com](mailto:carletonford@gmail.com)

**LANGUAGES SPOKEN FLUENTLY:**

English

**FEES PER HOUR & OTHER FEES (EG. TRAVEL):**

sliding scale

**DO YOU HAVE MEDIATOR MALPRACTICE INSURANCE?** No

## B. BACKGROUND:

**OVERVIEW OF BACKGROUND**

**(PRIMARY PROFESSION, ETC. MAXIMUM 50 WORDS):**

I am a licensed mediator with an extensive background in litigation before state and federal courts and regulators. My practice is now focused solely on the needs of families concerning elder care and the problems senior may face in everyday living. Twenty years of experience as a practicing lawyer gives me the knowledge and experience to solve problems without the expense and stress of a lawsuit.

**GENERAL MEDIATION EXPERIENCE (MAX 30 WORDS):**

I am a licensed civil circuit mediator in the State of Florida. My professional background bears mention: Upon graduation from Georgetown Law I was asked to serve as the Special Assistant to the Assistant Attorney General at the United States Department of Justice. I found a home at the Dept. of Justice and went on to act as the Antitrust Division counsel for International

Antitrust and then as Head of the Legislative Division. I eventually left to return to private practice, which I then quit for a move to Florida to care for my aging parents. My legal practice was on hiatus in Florida while my daughter finished high school. During that time I prepared my credential as a mediator and studied the need for elder mediation in Florida. It is so surprising that in a State with so many seniors (and so many mediators!) elder mediation has made barely a dent.

**NUMBER OF MEDIATED DISPUTES (ANY KIND--MINIMUM 5 TO BE LISTED):**

5+

**NUMBER OF MEDIATED DISPUTES INVOLVING HIGH-CONFLICT FAMILY MEDIATION:**

5+

**ELDERCARE MEDIATION EXPERIENCE: NUMBER OF EM DISPUTES MEDIATED:**

Less than 5

**NUMBER OF YEARS YOU HAVE MEDIATED:** 1 years

**GERIATRIC EXPERIENCE (MAX 30 WORDS):**

I have worked with the elderly for 4 years since relocating to Florida to care for my aging parent. Now that my daughter has left for college, my passion is providing support for the needs of elders and their families through affordable mediation services. I have the skill set to be of service, and wish to employ it fully.

**OTHER  
(EG. PERSONAL EXPERIENCE WITH FAMILY DECISIONMAKING REGARDING PARENTS, ETC. MAX 30 WORDS):**

As stated above, I relocated to a Florida retirement community from Washington DC four years ago to care for an aged parent. Since then, I have observed first hand the needs of elders who are active but declining, and I have come to know their adult children and the concerns they have for caring for their parents at a distance. Most strikingly, I have observed the glaring lack of elder mediation services in Florida and hope to fill that void.

**C.**

**EDUCATION, ASSOCIATIONS, AND LICENSES/MEDIATOR REGISTRIES:**

**EDUCATIONAL DEGREE(S), MAJOR(S), & INSTITUTION(S):**

Georgetown Law Center, J.D.

**PROFESSIONAL ASSOCIATIONS: MEDIATION  
(IF ASSOCIATION FOR CONFLICT RESOLUTION (ACR), INCLUDE WHETHER  
PRACTITIONER MEMBER), GERIATRIC, THERAPIST, LEGAL, ETC. (MAX 30  
WORDS):**

District of Columbia Bar  
State of Pennsylvania Bar

**MEDIATOR REGISTRIES/CERTIFICATION/LICENSES  
(NOTE IF YOU RECEIVED ANY DISCIPLINARY ACTIONS) (MAX 30 WORDS):**

Florida Supreme Court Civil-Circuit Certified Mediator

**D.  
TYPES OF ELDERCARE MEDIATION DISPUTES THAT YOU WILL MEDIATE:**

<b>CHECK ALL THAT APPLY &amp; CHECK TYPES OF EM DISPUTES THAT YOU HAVE ALREADY MEDIATED:</b>	
<b>WILL</b>	<b>HAVE</b>
Quality of Life	
Housing	
Car Keys, Driving & Transportation (limitations on driving, testing, transportation to medical appointments, friends, social events & church)	
Caregiving (division of duties, relief for caregivers, level of care needed, planning vacations for parents & caregivers)	
Financial Decisions	
Working through Family Fights (improving sibling relationships, learning communication skills, & working as a team)	
Wills, Trusts, Estates	
Division or Sale of Farms,	

<b>Businesses, Property</b>	
<b>Powers of Attorney, Avoiding Guardianship</b>	
<b>Health Care Decisions</b>	
<b>Emergency Decisions</b>	
<b>Planning Ahead for End of Life Decisions (funeral planning &amp; Advanced Directives (Living Wills/Life Prolongation, organ donation preference, appointment of health care representatives)</b>	
<b>Resident Injury; level of care</b>	
<b>Other (List):</b>	
WILL_MEDIATED_OTHER: All - personal injury HAVE_MEDIATED_OTHER: foreclosure, small claims	

**E.  
MEDIATION TRAINING:**

**TRAINING IN BASIC MEDIATION**

**(MINIMUM 40 HOURS OF GENERAL MEDIATION TRAINING):**

**NOTE TYPE (FAMILY, CIVIL, COMMUNITY MEDIATION OR OTHER, TITLE(S), TOTAL NUMBER OF HOURS, TRAINERS)**

**(MAX 30 WORDS):**

40 hours mediation training (Civil-Circuit Florida Supreme Court certified program);  
foreclosure (Florida Supreme Court certified)

**TRAINING RECEIVED IN ELDERCARE MEDIATION:**

**NOTE TITLES, TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):**

**TRAINING IN DOMESTIC VIOLENCE: NOTE TITLE(S), TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):**

Volunteer, D.C Women's Shelter, 1980-1990, Jackie Blanchard  
Aide, Norfolk Mental Health Center, 1977-78, Fred Noble

**SUMMARY OF OTHER ADVANCED MEDIATION TRAINING:**

**NOTE TITLE(S), TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):**

**WERE YOU A TRAINER FOR ANY NOTED ABOVE?  
IF SO, LIST HOURS:**

No

**F.  
MODELS AND PROCEDURES USED AS A MEDIATOR:**

**MODEL(S) OF MEDIATION USED PRIMARILY:**

FACILITATIVE

**TYPE(S) OF MEDIATION SESSION USED (NOTE ALL YOU USE, THEN FOR EACH CATEGORY, LIST YOUR LEVEL OF EXPERIENCE: LOW, MEDIUM, HIGH):**

<b>EXPERIENCE</b>	
HIGH	<b>IN-PERSON ONLY</b>
HIGH	<b>IN-PERSON WITH SOME PARTICIPATION BY CONFERENCE CALL</b>
MEDIUM	<b>MEDIATION BY CONFERENCE CALL</b>
LOW	<b>ONLINE DISPUTE RESOLUTION (MEDIATION WITH VIDEO COMPONENT)</b>