

ELDERCARE MEDIATOR QUESTIONNAIRE

A. BASIC INFORMATION:

LOCATION(S):

**"I WILL MEDIATE IN THE FOLLOWING LOCATION(S)":
LIST AT LEAST ONE STATE, AND UP TO 2 ADDITIONAL STATES OR
METROPOLITAN AREAS OUTSIDE OF THE FIRST STATE LISTED.**

Greater Houston, Texas area which includes Harris, Brazoria, Galveston and Fort Bend Counties

YOUR NAME: Carrie F. Cravens, C.P.
BUSINESS NAME: Cravens Mediation Center
ADDRESS: 611 Westfield Road
Friendswood, TX 77546
PHONES: 281-660-4305
CELL: 281-993-4550

EMAIL: carrie@cravensmediation.com

WEBSITE: www.CravensMediation.com

LANGUAGES SPOKEN FLUENTLY:

English

FEES PER HOUR & OTHER FEES (EG. TRAVEL):

\$200/hour

DO YOU HAVE MEDIATOR MALPRACTICE INSURANCE? Yes

B. BACKGROUND:

**OVERVIEW OF BACKGROUND
(PRIMARY PROFESSION, ETC. MAXIMUM 50 WORDS):**

I am a trained mediator in compliance with the Alternative Dispute Resolution Procedures Act §154.052. I specialize in arbitration, mediation, and facilitation of all types of family and civil conflicts and specialize in eldercare issues and planning. By education I am a certified paralegal and have worked as a trial paralegal for corporate and private firms for over 27 years. I appreciate the complexities of litigation and understand the issues you will face if your dispute escalates through the court system. With a dynamic mediation process, I am positive that we can find amicable solutions to address and resolve your dispute.

GENERAL MEDIATION EXPERIENCE (MAX 30 WORDS):

I mediate for the Harris County DRC, Better Business Bureau and receive court appointments through the Galveston County Courts.

NUMBER OF MEDIATED DISPUTES (ANY KIND--MINIMUM 5 TO BE LISTED):

26+

NUMBER OF MEDIATED DISPUTES INVOLVING HIGH-CONFLICT FAMILY MEDIATION:

5-

ELDERCARE MEDIATION EXPERIENCE: NUMBER OF EM DISPUTES MEDIATED:

More than 5

NUMBER OF YEARS YOU HAVE MEDIATED: 1 year as a mediator - 15 years in mediation as a paralegal

GERIATRIC EXPERIENCE (MAX 30 WORDS):

While in high school I worked for the local hospital in the respiratory therapy department and assisted many elderly with their respiratory care needs. My brother has been in a wheelchair since the 6th grade due to a neuromuscular disease. We have been extremely active with MDA and I have helped with many telethons over the last 35 years.

OTHER (EG. PERSONAL EXPERIENCE WITH FAMILY DECISIONMAKING REGARDING PARENTS, ETC. MAX 30 WORDS):

My grandmother lived to age 97. She lived across the street from my parents. Our entire family was involved in her care and we developed a comprehensive plan for her care so that all family members were able to maintain a normal life and career.

C.

EDUCATION, ASSOCIATIONS, AND LICENSES/MEDIATOR REGISTRIES:

EDUCATIONAL DEGREE(S), MAJOR(S), & INSTITUTION(S):

2011 Completion of 40 Hour Mediation training at University of Houston Law Center – Blakely Advocacy Institute/AA White Dispute Resolution Center

2011 Completion of 30 Hour Advanced Family and Divorce Mediation Training at Manouso Mediation & Alternative Dispute Resolution

1/2005 NALA Certified Paralegal

1986-1987 SOUTHWESTERN PARALEGAL INSTITUTE – Houston, Tx

1983-1984 UNIVERSITY OF HOUSTON – Houston, Tx

1982-1983 LAMAR UNIVERSITY – Beaumont, Tx

PROFESSIONAL ASSOCIATIONS:

**PROFESSIONAL ASSOCIATIONS: MEDIATION
(IF ASSOCIATION FOR CONFLICT RESOLUTION (ACR), INCLUDE WHETHER
PRACTITIONER MEMBER), GERIATRIC, THERAPIST, LEGAL, ETC. (MAX 30
WORDS):**

ADR AFFILIATIONS:

American Bar Association, Associate Membership ADR Section
Texas Mediator Credentialing Association
State Bar of Texas, ADR Section
Association for Conflict Resolution – Houston Chapter
Galveston County Mediators Association

OTHER AFFILIATIONS:

NALA, National Association of Legal Assistants
HMPA, Houston Metropolitan Paralegal Association

**MEDIATOR REGISTRIES/CERTIFICATION/LICENSES
(NOTE IF YOU RECEIVED ANY DISCIPLINARY ACTIONS) (MAX 30 WORDS)**

1/2005 NALA Certified Paralegal

2011 Completion of 40 Hour Mediation training at University of Houston
Law Center – Blakely Advocacy Institute/AA White Dispute Resolution Center

2011 Completion of 30 Hour Advanced Family and Divorce Mediation
Training at Manouso Mediation & Alternative Dispute Resolution

**D.
TYPES OF ELDERCARE MEDIATION DISPUTES THAT YOU WILL MEDIATE:**

CHECK ALL THAT APPLY & CHECK TYPES OF EM DISPUTES THAT YOU HAVE ALREADY MEDIATED:	
WILL	HAVE
Quality of Life	Quality of Life
Housing	Housing
Car Keys, Driving & Transportation (limitations on driving, testing, transportation to medical appointments, friends, social events & church)	Car Keys, Driving & Transportation (limitations on driving, testing, transportation to medical appointments, friends, social events & church)
Caregiving (division of duties, relief for caregivers, level of care needed, planning vacations for parents & caregivers)	Caregiving (division of duties, relief for caregivers, level of care needed, planning vacations for parents &

Financial Decisions	caregivers)
Working through Family Fights (improving sibling relationships, learning communication skills, & working as a team)	Financial Decisions
Wills, Trusts, Estates	Working through Family Fights (improving sibling relationships, learning communication skills, & working as a team)
Geriatric Assessment	Wills, Trusts, Estates
Powers of Attorney, Avoiding Guardianship	Geriatric Assessment
Health Care Decisions	Powers of Attorney, Avoiding Guardianship
Emergency Decisions	Health Care Decisions
Planning Ahead for End of Life Decisions (funeral planning & Advanced Directives (Living Wills/Life Prolongation, organ donation preference, appointment of health care representatives)	Emergency Decisions
Resident Injury; level of care; Wrongful Death	Planning Ahead for End of Life Decisions (funeral planning & Advanced Directives (Living Wills/Life Prolongation, organ donation preference, appointment of health care representatives)
Other (List):	Resident Injury; level of care; Wrongful Death
WILL_MEDIATE_OTHER:	
Home repairs and remodeling plans for elderly remaining in home; lifestyle choices of older adult; guardianship/conservatorship issues; estate, trust and probate matters	
HAVE_MEDIATED_OTHER:	
Home repairs and remodeling plans for elderly remaining in home; lifestyle choices of older adult; guardianship/conservatorship issues; estate, trust and probate matters	

**E.
MEDIATION TRAINING:**

**TRAINING IN BASIC MEDIATION
(MINIMUM 40 HOURS OF GENERAL MEDIATION TRAINING):
NOTE TYPE (FAMILY, CIVIL, COMMUNITY MEDIATION OR OTHER, TITLE(S),
TOTAL NUMBER OF HOURS, TRAINERS)**

A. A. White Dispute Resolution Institute - University of Houston

**TRAINING RECEIVED IN ELDERCARE MEDIATION:
NOTE TITLES, TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):**

CLE through ACR Houston with Barbara Manouso

TRAINING IN DOMESTIC VIOLENCE: NOTE TITLE(S), TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):

Currently attending my child advocate training through Resource Crisis Center, Galveston, Texas

**SUMMARY OF OTHER ADVANCED MEDIATION TRAINING:
NOTE TITLE(S), TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):**

10/14/2011 - Advanced Family Mediation CLE at A.A. White Dispute Resolution Center, University of Houston Law Center

**WERE YOU A TRAINER FOR ANY NOTED ABOVE?
IF SO, LIST HOURS:**

No

**F.
MODELS AND PROCEDURES USED AS A MEDIATOR:**

MODEL(S) OF MEDIATION USED PRIMARILY:

FACILITATIVE, TRANSFORMATIVE

TYPE(S) OF MEDIATION SESSION USED (NOTE ALL YOU USE, THEN FOR EACH CATEGORY, LIST YOUR LEVEL OF EXPERIENCE: LOW, MEDIUM, HIGH):

EXPERIENCE	
Medium	IN-PERSON ONLY
Low	IN-PERSON WITH SOME PARTICIPATION BY CONFERENCE CALL
None	MEDIATION BY CONFERENCE CALL

	None	ONLINE DISPUTE RESOLUTION (MEDIATION WITH VIDEO COMPONENT)