

ELDERCARE MEDIATOR QUESTIONNAIRE

A. BASIC INFORMATION:

LOCATION(S):

**"I WILL MEDIATE IN THE FOLLOWING LOCATION(S)":
LIST AT LEAST ONE STATE, AND UP TO 2 ADDITIONAL STATES OR
METROPOLITAN AREAS OUTSIDE OF THE FIRST STATE LISTED.**

Dickson, Tennessee
45 miles west of Nashville TN but coverage is available for most of state .

YOUR NAME: Cathy Wixon

BUSINESS NAME: Reaching Resolutions

ADDRESS: 1267 Hillcrest Rd
Dickson, TN 37055

PHONES: 615-416-0843

FAX: 615-416-0844

EMAIL: cathywixon@gmail.com

LANGUAGES SPOKEN FLUENTLY:

English, Spanish

FEES PER HOUR & OTHER FEES (EG. TRAVEL):

\$165/hr

sliding scale and pro bono available

DO YOU HAVE MEDIATOR MALPRACTICE INSURANCE? No

B. BACKGROUND:

OVERVIEW OF BACKGROUND

(PRIMARY PROFESSION, ETC. MAXIMUM 50 WORDS):

over 25 years of conflict resolution experience
retired college administrator
family, adult and adolescent therapist
former community college compliance officer
former investigator for the Michigan Dept of Civil Rights

GENERAL MEDIATION EXPERIENCE (MAX 30 WORDS):

Mediation of disputes in: family matters, American's with Disabilities, employment, housing, public service, unlawful discrimination, corrections, mental health, education, sexual harassment, aging issues

NUMBER OF MEDIATED DISPUTES (ANY KIND--MINIMUM 5 TO BE LISTED):

100+

NUMBER OF MEDIATED DISPUTES INVOLVING HIGH-CONFLICT FAMILY MEDIATION:

25+

ELDERCARE MEDIATION EXPERIENCE: NUMBER OF EM DISPUTES MEDIATED:

5+

NUMBER OF YEARS YOU HAVE MEDIATED: 25 years

GERIATRIC EXPERIENCE (MAX 30 WORDS):

investigated claims of unlawful discrimination based on age in health care, employment, housing

OTHER

(EG. PERSONAL EXPERIENCE WITH FAMILY DECISIONMAKING REGARDING PARENTS, ETC. MAX 30 WORDS):

Family decision making with Durable Power of Attorney, advanced directives and Health Care directives with family, associates and terminally ill

C.

EDUCATION, ASSOCIATIONS, AND LICENSES/MEDIATOR REGISTRIES:

EDUCATIONAL DEGREE(S), MAJOR(S), & INSTITUTION(S):

B.A. Spring Arbor University, Social Science
M.A., University of Michigan, Rehabilitation Counseling
Certificate in Aging, University of Michigan, Institute of Gerontology

PROFESSIONAL ASSOCIATIONS: MEDIATION (IF ASSOCIATION FOR CONFLICT RESOLUTION (ACR), INCLUDE WHETHER PRACTITIONER MEMBER), GERIATRIC, THERAPIST, LEGAL, ETC. (MAX 30 WORDS):

former member of Southern California Mediation Association
New Mexico Mediation Association

MEDIATOR REGISTRIES/CERTIFICATION/LICENSES (NOTE IF YOU RECEIVED ANY DISCIPLINARY ACTIONS) (MAX 30 WORDS):

Tennessee Supreme Court Rule 31 Family and General Civil Mediator

D.

TYPES OF ELDERCARE MEDIATION DISPUTES THAT YOU WILL MEDIATE:

CHECK ALL THAT APPLY & CHECK TYPES OF EM DISPUTES THAT YOU HAVE ALREADY MEDIATED:	
WILL	HAVE
Quality of Life	
Housing	Housing
Car Keys, Driving & Transportation (limitations on driving, testing, transportation to medical appointments, friends, social events & church)	
Caregiving (division of duties, relief for caregivers, level of care needed, planning vacations for parents & caregivers)	Caregiving (division of duties, relief for caregivers, level of care needed, planning vacations for parents & caregivers)
Financial Decisions	
Working through Family Fights (improving sibling relationships, learning communication skills, & working as a team)	Working through Family Fights (improving sibling relationships, learning communication skills, & working as a team)
Wills, Trusts, Estates	
Division or Sale of Farms, Businesses, Property	
Powers of Attorney, Avoiding Guardianship	
Health Care Decisions	
Emergency Decisions	
Planning Ahead for End of Life Decisions (funeral planning & Advanced Directives (Living Wills/Life Prolongation, organ donation preference, appointment of health care representatives)	Planning Ahead for End of Life Decisions (funeral planning & Advanced Directives (Living Wills/Life Prolongation, organ donation preference, appointment of health care representatives)
Resident Injury; level of care	
Other (List):	
WILL_MEDIATED_OTHER: All - personal injury	
HAVE_MEDIATED_OTHER:	

foreclosure, small claims

E. MEDIATION TRAINING:

**TRAINING IN BASIC MEDIATION
(MINIMUM 40 HOURS OF GENERAL MEDIATION TRAINING):
NOTE TYPE (FAMILY, CIVIL, COMMUNITY MEDIATION OR OTHER, TITLE(S),
TOTAL NUMBER OF HOURS, TRAINERS)
(MAX 30 WORDS):**

Center for Dispute Resolution (Ken Cloke), Basic Mediation 40 hours
Ventura Center for Dispute Resolution, Negotiation and Dispute Resolution (Peter
Robinson) 32 hours total: 72 hours

**TRAINING RECEIVED IN ELDERCARE MEDIATION:
NOTE TITLES, TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):**

Eldercare mediation training schedule for June 18, 2011 (NASW-Indiana)

**TRAINING IN DOMESTIC VIOLENCE: NOTE TITLE(S), TOTAL NUMBER OF
HOURS & TRAINERS (MAX 30 WORDS):**

Border Area Mental Health, Silver City, New Mexico 8 hours
New Mexico Children, Youth and Family Department training (24 hours)

**SUMMARY OF OTHER ADVANCED MEDIATION TRAINING:
NOTE TITLE(S), TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):**

Jean Munro Associates, family mediation 30 hours
EEOC 16 hours
Circle Process Training, 28 hours, Kay Prantis
Interest Based Bargaining, SPIDR conference (3 hours)
Rapid Charge Processing, EEOC (8 hours)
total: 85 hours

Tennessee 23rd Judicial District-drug court members (6-8 hours)

**WERE YOU A TRAINER FOR ANY NOTED ABOVE?
IF SO, LIST HOURS:**

training is on-going for a unit on restorative justice and mediation (6-8 hours)
conflict resolution instructor for Los Angeles City College Continuing Education for
staff (1995-2000)

F. MODELS AND PROCEDURES USED AS A MEDIATOR:

MODEL(S) OF MEDIATION USED PRIMARILY:

FACILITATIVE

TYPE(S) OF MEDIATION SESSION USED (NOTE ALL YOU USE, THEN FOR EACH CATEGORY, LIST YOUR LEVEL OF EXPERIENCE: LOW, MEDIUM, HIGH):

EXPERIENCE	
MEDIUM	IN-PERSON ONLY
MEDIUM	IN-PERSON WITH SOME PARTICIPATION BY CONFERENCE CALL
LOW	MEDIATION BY CONFERENCE CALL
NONE	ONLINE DISPUTE RESOLUTION (MEDIATION WITH VIDEO COMPONENT)