

ELDERCARE MEDIATOR QUESTIONNAIRE

A. BASIC INFORMATION:

LOCATION(S):

"I WILL MEDIATE IN THE FOLLOWING LOCATION(S)":

LIST AT LEAST ONE STATE, AND UP TO 2 ADDITIONAL STATES OR METROPOLITAN AREAS OUTSIDE OF THE FIRST STATE LISTED (MAXIMUM 3).

**Primary: North Carolina
Secondary: Virginia, South Carolina**

**YOUR NAME: Dawn Dowd
BUSINESS NAME: Agreeable Solutions
ADDRESS: 2502 Midkiff Ct.
Jamestown, NC 27282
PHONES: 336-339-0909
FAX: 336-855-7415
EMAIL: ddowd@triad.rr.com
WEBSITE:**

LANGUAGES SPOKEN FLUENTLY:

English

FEES PER HOUR & OTHER FEES (EG. TRAVEL):

\$125 hour for mediation; one hour of administrative fee added; reasonable travel reimbursement

DO YOU HAVE MEDIATOR MALPRACTICE INSURANCE? Yes

B. BACKGROUND:

OVERVIEW OF BACKGROUND

(PRIMARY PROFESSION, ETC. MAXIMUM 50 WORDS):

**Experienced mediator, facilitator and dispute systems designer.
Elder/Guardianship certified mediator through the NC Dispute Resolution Commission; also provides community mediation (through the Alamance County Dispute Settlement Center), agricultural mediation (certified by NC Agricultural Mediation Program); employment mediation; Permanency Planning Mediation (certification in progress by the NC Administrative Offices of the Courts)
Master's degree in Conflict Resolution; Master's degree in education**

GENERAL MEDIATION EXPERIENCE (MAX 30 WORDS):

**I mediate the following types of cases:
-Elder Issues/Guardianship (court-appointed and private)
-Agricultural
-Employment
-Permanency Planning (for families whose dependents have been**

determined to be abused, neglected or deponent by the court)
-District Court/Community Mediation

NUMBER OF MEDIATED DISPUTES (ANY KIND--MINIMUM 5 TO BE LISTED):

100-300

NUMBER OF MEDIATED DISPUTES INVOLVING HIGH-CONFLICT FAMILY MEDIATION:

26-50

ELDERCARE MEDIATION EXPERIENCE: NUMBER OF EM DISPUTES MEDIATED:

5 or More

NUMBER OF YEARS YOU HAVE MEDIATED: 5 private; many in a Corporation

GERIATRIC EXPERIENCE (MAX 30 WORDS):

Part of graduate study

OTHER

(EG. PERSONAL EXPERIENCE WITH FAMILY DECISIONMAKING REGARDING PARENTS, ETC. MAX 30 WORDS):

Have helped two branches of my family deal with housing, care and financial issues.

C.

EDUCATION, ASSOCIATIONS, AND LICENSES/MEDIATOR REGISTRIES:

EDUCATIONAL DEGREE(S), MAJOR(S), & INSTITUTION(S):

Master of Arts degree in Conflict Resolution, University of NC at Greensboro.

M. Ed., University of NC at Greensboro

B. S. in business education, University of NC at Greensboro

PROFESSIONAL ASSOCIATIONS: MEDIATION

(IF ASSOCIATION FOR CONFLICT RESOLUTION (ACR), INCLUDE WHETHER PRACTITIONER MEMBER), GERIATRIC, THERAPIST, LEGAL, ETC. (MAX 30 WORDS):

Association for Conflict Resolution - NC; Vice-president 2006-07
NC Association of Professional Family Mediators

MEDIATOR REGISTRIES/CERTIFICATION/LICENSES

(NOTE IF YOU RECEIVED ANY DISCIPLINARY ACTIONS) (MAX 30 WORDS):

Certified by NC Dispute Resolution Commission-Superior Court med.
Certified by NC Dispute Resolution Commission for Guardianship/

Elder issues mediation (Clerk of Courts program)
 Certified by NC Agricultural Mediation Program
 Certification is in progress for Permanency Planning Mediation via the
 NC Administrative Offices of the Courts

**D.
 TYPES OF ELDERCARE MEDIATION DISPUTES THAT
 YOU WILL MEDIATE:**

**CHECK ALL THAT APPLY & CHECK TYPES OF EM DISPUTES THAT YOU
 HAVE ALREADY MEDIATED:**

WILL	HAVE
Quality of Life	Quality of Life
Housing	Housing
Car Keys, Driving, Transportation	Caregiving
Caregiving	Financial Decisions
Financial Decisions	Wills, Trusts, Estates
Working through Family Fights	Powers of Attorney, Avoiding Guardianship
Geriatric Assessment	Health Care Decisions
Wills, Trusts, Estates	
Division or Sale of Farms, Businesses, Property	
Powers of Attorney, Avoiding Guardianship	
Health Care Decisions	
Emergency Decisions	
Planning Ahead for End of Life Decisions	
Resident Injury, level of care, Wrongful Death	
Other (List):	
None Listed	None Listed

**E.
 MEDIATION TRAINING:**

**TRAINING IN BASIC MEDIATION
 (MINIMUM 40 HOURS OF GENERAL MEDIATION TRAINING):
 NOTE TYPE (FAMILY, CIVIL, COMMUNITY MEDIATION OR OTHER,**

**TITLE(S), TOTAL NUMBER OF HOURS, TRAINERS)
(MAX 30 WORDS):**

40-Hour Superior Court Mediation Course, Raleigh, N.C., September 21-25, 2005, by trainers from Mediation, Inc.
30-hour master's degree course of study
40-hour Superior Court certification course
20-hour Eldercare mediation training
24-hour NC Agricultural Mediation course
40-hour Permanency Planning mediation course
24-hour US Postal Service mediation training course

**TRAINING RECEIVED IN ELDERCARE MEDIATION:
NOTE TITLES, TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):**

Eldercare Mediation Training by the Center for Social Gerontology as part of the Elder Issues/Guardianship mediation certification process

TRAINING IN DOMESTIC VIOLENCE: NOTE TITLE(S), TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):

Family Issues Mediation course at the University of NC at Greensboro as part of my master's degree study.

**SUMMARY OF OTHER ADVANCED MEDIATION TRAINING:
NOTE TITLE(S), TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):**

**WERE YOU A TRAINER FOR ANY NOTED ABOVE? No
IF SO, LIST HOURS:**

F. MODELS AND PROCEDURES USED AS A MEDIATOR:

MODEL(S) OF MEDIATION USED PRIMARILY:

FACILITATIVE

TYPE(S) OF MEDIATION SESSION USED (NOTE ALL YOU USE, THEN FOR EACH CATEGORY, LIST YOUR LEVEL OF EXPERIENCE: LOW, MEDIUM, HIGH):

EXPERIENCE	
HIGH	IN-PERSON ONLY
LOW	IN-PERSON WITH SOME PARTICIPATION BY CONFERENCE CALL
NONE	MEDIATION BY CONFERENCE CALL
NONE	ONLINE DISPUTE RESOLUTION

(MEDIATION WITH VIDEO COMPONENT)