

# ELDERCARE MEDIATOR QUESTIONNAIRE

## A. BASIC INFORMATION:

**LOCATION(S):**

**"I WILL MEDIATE IN THE FOLLOWING LOCATION(S)":**

**LIST AT LEAST ONE STATE, AND UP TO 2 ADDITIONAL STATES OR METROPOLITAN AREAS OUTSIDE OF THE FIRST STATE LISTED (MAXIMUM 3).**

Arizona, Wyoming, Utah, Idaho

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**LANGUAGES SPOKEN FLUENTLY:**

English

**FEES PER HOUR & OTHER FEES (EG. TRAVEL):**

\$100 per hour plus travel and housing expense

**DO YOU HAVE MEDIATOR MALPRACTICE INSURANCE? Yes**

## B. BACKGROUND:

**OVERVIEW OF BACKGROUND**

**(PRIMARY PROFESSION, ETC. MAXIMUM 50 WORDS):**

Ombudsperson, Maricopa County Community College District; Ombudsperson, McDonnell Douglas Helicopter Co. (now Boeing), BSci in Business Education, MA in Organizational Management

**GENERAL MEDIATION EXPERIENCE (MAX 30 WORDS):**

Landlord/Tenant, Employer/Employee, Small Claims (Justice Court).  
Probate (Superior Court)

**NUMBER OF MEDIATED DISPUTES (ANY KIND--MINIMUM 5 TO BE LISTED):**

100-300

**NUMBER OF MEDIATED DISPUTES INVOLVING HIGH-CONFLICT FAMILY MEDIATION:**

10-25

**ELDERCARE MEDIATION EXPERIENCE: NUMBER OF EM DISPUTES MEDIATED:**

Less than 5

**NUMBER OF YEARS YOU HAVE MEDIATED: 14**

**GERIATRIC EXPERIENCE (MAX 30 WORDS):**

Only with family and friend's families

**OTHER**

**(EG. PERSONAL EXPERIENCE WITH FAMILY DECISIONMAKING REGARDING PARENTS, ETC. MAX 30 WORDS):**

Experience with brother in making decisions regarding 96 year old mother.

**C.  
EDUCATION, ASSOCIATIONS, AND LICENSES/MEDIATOR REGISTRIES:**

**EDUCATIONAL DEGREE(S), MAJOR(S), & INSTITUTION(S):**

BSci. Business Education, English Minor, University of Nebraska, MA in Organizational Management, University of Phoenix

**PROFESSIONAL ASSOCIATIONS: MEDIATION**

**(IF ASSOCIATION FOR CONFLICT RESOLUTION (ACR), INCLUDE WHETHER PRACTITIONER MEMBER), GERIATRIC, THERAPIST, LEGAL, ETC. (MAX 30 WORDS):**

ACR (nonpractitioner), AACR (former officer), United States Ombudsman Association, International Ombudsman Association, Maricopa County Association for Family Mediators (President Elect)

**MEDIATOR REGISTRIES/CERTIFICATION/LICENSES**

**(NOTE IF YOU RECEIVED ANY DISCIPLINARY ACTIONS) (MAX 30 WORDS):**

Mediation Certificates from Superior Court, Family Mediation (don Boyd) Certificate from Center for Dispute Resolution (Boulder, CO)

**D.  
TYPES OF ELDERCARE MEDIATION DISPUTES THAT YOU WILL MEDIATE:**

**CHECK ALL THAT APPLY & CHECK TYPES OF EM DISPUTES THAT YOU HAVE ALREADY MEDIATED:**

**WILL**

Car Keys, Driving, Transportation

Caregiving

**HAVE**

Housing

Wills, Trusts, Estates

Financial Decisions	Planning Ahead for End of Life Decisions
Working through Family Fights	
Division or Sale of Farms, Businesses, Property	
Powers of Attorney, Avoiding Guardianship	
<b>Other (List):</b>	
None Listed	None Listed

**E.  
MEDIATION TRAINING:**

**TRAINING IN BASIC MEDIATION (MINIMUM 40 HOURS OF GENERAL MEDIATION TRAINING):  
NOTE TYPE (FAMILY, CIVIL, COMMUNITY MEDIATION OR OTHER, TITLE(S), TOTAL NUMBER OF HOURS, TRAINERS)  
(MAX 30 WORDS):**

Approximately over 125 hours Family and Ombudsman Mediation training. Karabatsos has served in the Legislative and Executive Branches of the U. S. Government; the Arizona Department of Administration; Arizona Department of Health Services; Director of Government and Civic Affairs, General Manager and Ombudsman for McDonnell Douglas (now Boeing), and Ombudsman for the Maricopa County (AZ) Community College Distric

**TRAINING RECEIVED IN ELDERCARE MEDIATION:  
NOTE TITLES, TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):**

None but am willing to take courses which are given at Community Colleges

**TRAINING IN DOMESTIC VIOLENCE: NOTE TITLE(S), TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):**

While serving as Bureau Chief for Prevention and Health Promotion of AZ Dept. of Health Services, attended several conferences on DV -- MCAFM is also sponsoring a DV workshop in October, 2008

**SUMMARY OF OTHER ADVANCED MEDIATION TRAINING:  
NOTE TITLE(S), TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):**

I would have to go through my archives which is quite time consuming but will if needed

**WERE YOU A TRAINER FOR ANY NOTED ABOVE? No  
IF SO, LIST HOURS:**

**F.  
MODELS AND PROCEDURES USED AS A MEDIATOR:**

**MODEL(S) OF MEDIATION USED PRIMARILY:**

**FACILITATIVE**

**TYPE(S) OF MEDIATION SESSION USED (NOTE ALL YOU USE, THEN FOR EACH CATEGORY, LIST YOUR LEVEL OF EXPERIENCE: LOW, MEDIUM, HIGH):**

<b>EXPERIENCE</b>	
<b>HIGH</b>	<b>IN-PERSON ONLY</b>
<b>MEDIUM</b>	<b>IN-PERSON WITH SOME PARTICIPATION BY CONFERENCE CALL</b>
<b>LOW</b>	<b>MEDIATION BY CONFERENCE CALL</b>
<b>NONE</b>	<b>ONLINE DISPUTE RESOLUTION (MEDIATION WITH VIDEO COMPONENT)</b>