

# ELDERCARE MEDIATOR QUESTIONNAIRE

## A. BASIC INFORMATION:

**LOCATION(S):**

**"I WILL MEDIATE IN THE FOLLOWING LOCATION(S)":  
LIST AT LEAST ONE STATE, AND UP TO 2 ADDITIONAL STATES OR  
METROPOLITAN AREAS OUTSIDE OF THE FIRST STATE LISTED.**

New York-Queens, Nassau, Suffolk

**YOUR NAME:** Gloria Ciolli, ACSW, CSW, LMSW, MSW  
& Rita Medaglio-Barrera, CDFATM  
Mediator & Certified Divorce Financial  
Analyst TMCollaborative Financial  
Professional

**BUSINESS NAME:** Center for Mediation in Law

**ADDRESS:** 555 Broadhollow Road, Suite 404  
M Melville, NY 11747

**PHONES:** 631-393-4456(office)

**FAX:** 631-249-4475

**EMAIL:** [gloria@mecoag.com](mailto:gloria@mecoag.com)

**WEBSITE:** [www.mecoag.com](http://www.mecoag.com)

**LANGUAGES SPOKEN FLUENTLY:**

English

**FEES PER HOUR & OTHER FEES (EG. TRAVEL):**

\$350 for families Travel extra

**DO YOU HAVE MEDIATOR MALPRACTICE INSURANCE?** Yes

## B. BACKGROUND:

**OVERVIEW OF BACKGROUND**

**(PRIMARY PROFESSION, ETC. MAXIMUM 50 WORDS):**

Gloria Ciolli , acsw, csw, lmsw, msw Mediator, Communication & Conflict Specialist, Collaborative Family/Child Specialist Mediation & Collaborative Action Group "Resolving Disputes with Dignity - License: LMSW, ACSW since 1990. Family/Marriage Therapist and Conflict Specialist. Worked for Queens Hospital Center for 6 years. Worked for Nassau County Private practice since 1990. Merged practice and developed new company (Mediation & Collaborative Action Group) with partner, Rita Medaglio-Barrera, CDFFA and Bruce Mina, CPA in 2009. Took Collaborative Law Training in 2005 as a Mental Health/Family/Child Specialist through the New York Association of Collaborative Professionals. Rita Medaglio-Barrera, CDFFA took Collaborative Law Training in 2005 as a

Financial Professional through the New York Association of Collaborative Professionals and holds the Certified Divorce Financial Analyst designation as well as Certified Senior Advisor designation. Over 15 years experience in financial planning and senior planning.)

**GENERAL MEDIATION EXPERIENCE (MAX 30 WORDS):**

Divorce Mediations, Pre-nuptial agreements, family mediation, tenant- landlord, collaborative divorce, small business disputes

**NUMBER OF MEDIATED DISPUTES (ANY KIND--MINIMUM 5 TO BE LISTED):**

10+

**NUMBER OF MEDIATED DISPUTES INVOLVING HIGH-CONFLICT FAMILY MEDIATION:**

5+

**ELDERCARE MEDIATION EXPERIENCE: NUMBER OF EM DISPUTES MEDIATED:**

Less than 5

**NUMBER OF YEARS YOU HAVE MEDIATED:** 1.5 yrs

**GERIATRIC EXPERIENCE (MAX 30 WORDS):**

1 year Geriatric Case Manager

**OTHER  
(EG. PERSONAL EXPERIENCE WITH FAMILY DECISIONMAKING  
REGARDING PARENTS, ETC. MAX 30 WORDS):**

Eldercare decision making: Aunt in Florida, family members and relatives of friends  
Rita: Eldercare decision making with siblings regarding elderly parents, family members

**C.  
EDUCATION, ASSOCIATIONS, AND LICENSES/MEDIATOR REGISTRIES:**

**EDUCATIONAL DEGREE(S), MAJOR(S), & INSTITUTION(S):**

Gloria: Queens College-sociology  
Gloria: Adelphi University- Graduate work-social work  
Rita: Long Island University/CW Post  
Post Graduate for Certified Financial Planning Program

**PROFESSIONAL ASSOCIATIONS: MEDIATION  
(IF ASSOCIATION FOR CONFLICT RESOLUTION (ACR), INCLUDE WHETHER  
PRACTITIONER MEMBER), GERIATRIC, THERAPIST, LEGAL, ETC. (MAX 30**

**WORDS):**

Senior Umbrella Network-Nassau/Suffolk - Gloria & Rita  
Association of Generational Experts for Seniors - Gloria & Rita  
NY/International Association of Collaborative Professionals - Gloria & Rita  
Association for Conflict Resolution (Family & Eldercare) - Gloria & Rita  
Family & Divorce Mediation Council of Greater NY - Gloria & Rita

National Association of Social Workers – Gloria  
Association for Certified Social Workers - Gloria

Society of Certified Senior Advisors – Rita  
Financial Planning Association - Rita

**MEDIATOR REGISTRIES/CERTIFICATION/LICENSES**

**(NOTE IF YOU RECEIVED ANY DISCIPLINARY ACTIONS) (MAX 30 WORDS):**

MSW# 884603739 – Gloria  
License# 042310-1 - Gloria

**D.**

**TYPES OF ELDERCARE MEDIATION DISPUTES THAT YOU WILL MEDIATE:**

**CHECK ALL THAT APPLY & CHECK TYPES OF EM DISPUTES THAT YOU HAVE ALREADY MEDIATED:**

<b>WILL</b>	<b>HAVE</b>
Quality of Life	Quality of Life
Housing	
Car Keys, Driving & Transportation (limitations on driving, testing, transportation to medical appointments, friends, social events & church)	Car Keys, Driving & Transportation (limitations on driving, testing, transportation to medical appointments, friends, social events & church)
Caregiving (division of duties, relief for caregivers, level of care needed, planning vacations for parents & caregivers)	Caregiving (division of duties, relief for caregivers, level of care needed, planning vacations for parents & caregivers)
Financial Decisions	Financial Decisions
Working through Family Fights (improving sibling relationships, learning communication skills, & working as a team)	Working through Family Fights (improving sibling relationships, learning communication skills, & working as a team)
Wills, Trusts, Estates	
Division or Sale of Farms, Businesses,	

<b>Property</b>	
<b>Powers of Attorney, Avoiding Guardianship</b>	
<b>Health Care Decisions</b>	
<b>Emergency Decisions</b>	<b>Emergency Decisions</b>
<b>Planning Ahead for End of Life Decisions (funeral planning &amp; Advanced Directives (Living Wills/Life Prolongation, organ donation preference, appointment of health care representatives)</b>	<b>Planning Ahead for End of Life Decisions (funeral planning &amp; Advanced Directives (Living Wills/Life Prolongation, organ donation</b>
<b>Resident Injury; level of care</b>	
<b>Other (List):</b>	

## E. MEDIATION TRAINING:

**TRAINING IN BASIC MEDIATION  
(MINIMUM 40 HOURS OF GENERAL MEDIATION TRAINING):  
NOTE TYPE (FAMILY, CIVIL, COMMUNITY MEDIATION OR OTHER, TITLE(S),  
TOTAL NUMBER OF HOURS, TRAINERS)  
(MAX 30 WORDS):**

**General:**

Mediation- 2006 (combination of Family & Civil) - Gloria & Rita  
Elder Mediation- 2/2010 (Elder Decisions.Com) given in NY - Gloria & Rita

We both have taken 40 hour Mediation Training in 2006 through The Mediation Center in Law and both of us have completed over 5 mediation cases.

**TRAINING RECEIVED IN ELDERCARE MEDIATION:  
NOTE TITLES, TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):**

Elder Decisions & Agreement Resources, LLC- Arline Kardasis & Blair Tripp  
(Advanced Elder/Adult Family Training) 14 hours - Gloria & Rita

**TRAINING IN DOMESTIC VIOLENCE: NOTE TITLE(S), TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):**

Through the National Association of Social Workers- Gloria

**SUMMARY OF OTHER ADVANCED MEDIATION TRAINING:  
NOTE TITLE(S), TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):**

If desired we will send our CV to you. We have done extensive training through the associations listed above.

**WERE YOU A TRAINER FOR ANY NOTED ABOVE?  
IF SO, LIST HOURS:**


**F.  
MODELS AND PROCEDURES USED AS A MEDIATOR:**

**MODEL(S) OF MEDIATION USED PRIMARILY:**

FACILITATIVE

**TYPE(S) OF MEDIATION SESSION USED (NOTE ALL YOU USE, THEN FOR EACH CATEGORY, LIST YOUR LEVEL OF EXPERIENCE: LOW, MEDIUM, HIGH):**

EXPERIENCE	
HIGH	IN-PERSON ONLY
MEDIUM	IN-PERSON WITH SOME PARTICIPATION BY CONFERENCE CALL
NONE	MEDIATION BY CONFERENCE CALL
NONE	ONLINE DISPUTE RESOLUTION (MEDIATION WITH VIDEO COMPONENT)