

ELDERCARE MEDIATOR QUESTIONNAIRE

A. BASIC INFORMATION:

LOCATION(S):

"I WILL MEDIATE IN THE FOLLOWING LOCATION(S)":

LIST AT LEAST ONE STATE, AND UP TO 2 ADDITIONAL STATES OR METROPOLITAN AREAS OUTSIDE OF THE FIRST STATE LISTED (MAXIMUM 3).

Ohio, West Virginia, Kentucky, Indiana, Pennsylvania

YOUR NAME: John Bertschler, PhD
BUSINESS NAME: Northcoast Conflict Solutions
ADDRESS: 7819 Broadview Road, Suite 4
Seven Hills, OH 44131
PHONES: 216 236-6200
FAX: 216 236-6202
EMAIL: jbertschler@ncsmmediation.com
WEBSITE: www.ncsmmediation.com

LANGUAGES SPOKEN FLUENTLY:

English

FEES PER HOUR & OTHER FEES (EG. TRAVEL):

Family/divorce/church mediation \$120/hour +
mileage/overnight if needed
Business Mediation: \$150/hour

DO YOU HAVE MEDIATOR MALPRACTICE INSURANCE? Yes

B. BACKGROUND:

OVERVIEW OF BACKGROUND

(PRIMARY PROFESSION, ETC. MAXIMUM 50 WORDS):

Psychologist, Ohio licensed 1990, private practice since 1996.
Extensive experience in in-and outpatient therapy, crisis intervention, school
psychology.

GENERAL MEDIATION EXPERIENCE (MAX 30 WORDS):

Mediator, first trained 1996. Co-owner, private mediation practice since 1997.
Practice areas: divorce/family, elder, business/organizational

NUMBER OF MEDIATED DISPUTES (ANY KIND--MINIMUM 5 TO BE LISTED):

over 300

**NUMBER OF MEDIATED DISPUTES INVOLVING HIGH-CONFLICT FAMILY
MEDIATION:**

100-300

ELDERCARE MEDIATION EXPERIENCE: NUMBER OF EM DISPUTES MEDIATED:

5 or More

NUMBER OF YEARS YOU HAVE MEDIATED: 11

GERIATRIC EXPERIENCE (MAX 30 WORDS):

Several years (part-time) providing assessment and therapy services in nursing homes

OTHER

(EG. PERSONAL EXPERIENCE WITH FAMILY DECISIONMAKING REGARDING PARENTS, ETC. MAX 30 WORDS):

scores of therapy cases involving families, care of elders.

case conferences in nursing homes involving care providers, residents and their families, decision-making regarding level of care, transfer, end-of-life decisions, etc.

C.

EDUCATION, ASSOCIATIONS, AND LICENSES/MEDIATOR REGISTRIES:

EDUCATIONAL DEGREE(S), MAJOR(S), & INSTITUTION(S):

B.A. Southwestern U. (Texas)
M.A. (psychology) East Texas State U.
Ph.D. (psychology) North Texas State U.

PROFESSIONAL ASSOCIATIONS: MEDIATION (IF ASSOCIATION FOR CONFLICT RESOLUTION (ACR), INCLUDE WHETHER PRACTITIONER MEMBER), GERIATRIC, THERAPIST, LEGAL, ETC. (MAX 30 WORDS):

Cleveland Psychological Association
Mediation Association of Northeast Ohio
Association for Conflict Resolution (practitioner member)

MEDIATOR REGISTRIES/CERTIFICATION/LICENSES (NOTE IF YOU RECEIVED ANY DISCIPLINARY ACTIONS) (MAX 30 WORDS):

I have certificates of completion of training, but no credential as mediation is an unregulated profession in Ohio

D.

TYPES OF ELDERCARE MEDIATION DISPUTES THAT YOU WILL MEDIATE:

CHECK ALL THAT APPLY & CHECK TYPES OF EM DISPUTES THAT YOU HAVE ALREADY MEDIATED:

WILL	HAVE
Quality of Life	Quality of Life
Housing	Housing
Car Keys, Driving, Transportation	Car Keys, Driving, Transportation
Caregiving	Caregiving
Financial Decisions	Working through Family Fights
Working through Family Fights	Health Care Decisions
Wills, Trusts, Estates	Emergency Decisions
Division or Sale of Farms, Businesses, Property	Planning Ahead for End of Life Decisions
Powers of Attorney, Avoiding Guardianship	
Health Care Decisions	
Emergency Decisions	
Planning Ahead for End of Life Decisions	
Other (List):	
None Listed	None Listed

**E.
MEDIATION TRAINING:**

**TRAINING IN BASIC MEDIATION (MINIMUM 40 HOURS OF GENERAL MEDIATION TRAINING):
NOTE TYPE (FAMILY, CIVIL, COMMUNITY MEDIATION OR OTHER, TITLE(S), TOTAL NUMBER OF HOURS, TRAINERS)
(MAX 30 WORDS):**

My basic and divorce mediation training were in October-November 1996 at the Conflict Management and Mediation Center, Akron, head trainer Albert H. (Bert) Couch.

General 12 hrs.

Divorce/Family 40

Peer 24

Negotiation Skills 8

Domestic Violence 16

Transformative 3

Special Education 5

Truancy 12

Elder 16

**TRAINING RECEIVED IN ELDERCARE MEDIATION:
NOTE TITLES, TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):**

16 Hours at Elder Decisions (Boston) Arline Kardassis et al.

TRAINING IN DOMESTIC VIOLENCE: NOTE TITLE(S), TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):

Ohio Supreme Court/Center for Domestic Violence, 16 hours

Tim Boehnlein et al.

**SUMMARY OF OTHER ADVANCED MEDIATION TRAINING:
NOTE TITLE(S), TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):**

**WERE YOU A TRAINER FOR ANY NOTED ABOVE? Yes
IF SO, LIST HOURS:**

I have conducted or participated in mediation trainings in general, divorce/family, and elder mediation

F. MODELS AND PROCEDURES USED AS A MEDIATOR:

MODEL(S) OF MEDIATION USED PRIMARILY:

FACILITATIVE

TYPE(S) OF MEDIATION SESSION USED (NOTE ALL YOU USE, THEN FOR EACH CATEGORY, LIST YOUR LEVEL OF EXPERIENCE: LOW, MEDIUM, HIGH):

EXPERIENCE	
HIGH	IN-PERSON ONLY
LOW	IN-PERSON WITH SOME PARTICIPATION BY CONFERENCE CALL

NONE	MEDIATION BY CONFERENCE CALL
NONE	ONLINE DISPUTE RESOLUTION (MEDIATION WITH VIDEO COMPONENT)