

# ELDERCARE MEDIATOR QUESTIONNAIRE

## A. BASIC INFORMATION:

**LOCATION(S):**

**"I WILL MEDIATE IN THE FOLLOWING LOCATION(S)":**

**LIST AT LEAST ONE STATE, AND UP TO 2 ADDITIONAL STATES OR METROPOLITAN AREAS OUTSIDE OF THE FIRST STATE).**

I mediate in New Jersey and sometimes in the New York City metro area and the Philadelphia area. However, I would mediate in any area where my expenses were covered.

**YOUR NAME:** Jon Linden  
**BUSINESS NAME:** Jon Linden Mediations, LLC  
**ADDRESS:** P. O. Box 771  
Millburn, NJ 07041  
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**WEBSITE:** [www.mediate.com/jonlinden](http://www.mediate.com/jonlinden)

**LANGUAGES SPOKEN FLUENTLY:**

English

**FEES PER HOUR & OTHER FEES (EG. TRAVEL):**

\$265.00 per hour, but daily rates are available. Hotel:  
\$100.00 per day  
Food: \$ 50.00 per day  
Transportation: \$35.00 per day + gasoline

**DO YOU HAVE MEDIATOR MALPRACTICE INSURANCE?** Yes

## B. BACKGROUND:

**OVERVIEW OF BACKGROUND**

**(PRIMARY PROFESSION, ETC. MAXIMUM 50 WORDS):**

I am a full time mediator and do a lot of mediation for the US EEOC and the NJ Superior Court, Civil Division. I am also starting to seek Elder Mediation work. I use a facilitative shell with other mediation tools where appropriate. I have about a 73% settlement rate overall. Also worked for about one

year as an on line mediator for eBay.

**GENERAL MEDIATION EXPERIENCE (MAX 30 WORDS):**

EEOC Mediations: approx. 150 cases  
NJ Superior Court, Civil Division: approx.: 400 cases  
Divorce (private cases): approx. 25 cases  
Private Civil Case: approx. 10 cases  
eBay On Line Mediation: 100 cases

**NUMBER OF MEDIATED DISPUTES (ANY KIND--MINIMUM 5 TO BE LISTED):**

26+

**NUMBER OF MEDIATED DISPUTES INVOLVING HIGH-CONFLICT FAMILY MEDIATION:**

5+

**ELDERCARE MEDIATION EXPERIENCE: NUMBER OF EM DISPUTES MEDIATED:**

Less than 5

**NUMBER OF YEARS YOU HAVE MEDIATED:** 11 years

**GERIATRIC EXPERIENCE (MAX 30 WORDS):**

I have a BS Degree in Biology from Lehigh Univ. in Bethlehem, PA and an MBA. That helps me with my needs in terms of understanding the biological care necessary in each case. In addition, for 10 years I was a Board Member of a Hospital in Elizabeth, N.J. (St. Elizabeth's Hospital).

**OTHER**

**(EG. PERSONAL EXPERIENCE WITH FAMILY DECISIONMAKING REGARDING PARENTS, ETC. MAX 30 WORDS):**

My father died long ago. My mother is 78 years old and I am the lead decision maker on her care, which so far has not been anything special. She still lives on her own in her own house without any live in help.

**C.  
EDUCATION, ASSOCIATIONS, AND LICENSES/MEDIATOR  
REGISTRIES:**

**EDUCATIONAL DEGREE(S), MAJOR(S), & INSTITUTION(S):**

BS in Biology, Lehigh Univ., Bethlehem, PA; MBA Lehigh Univ., Bethlehem, PA.; well over 150 hours of classes in mediation,

both civil and family disputes. Created my own class in the resolution of workplace dispute which I have given to the public for fee.

**PROFESSIONAL ASSOCIATIONS: MEDIATION  
(IF ASSOCIATION FOR CONFLICT RESOLUTION (ACR), INCLUDE WHETHER PRACTITIONER MEMBER), GERIATRIC, THERAPIST, LEGAL, ETC. (MAX 30 WORDS):**

Accredited Professional Mediator by the NJ Association of Professional Mediators, the largest mediator's industry organization in the State of NJ with over 300 members.

**MEDIATOR REGISTRIES/CERTIFICATION/LICENSES  
(NOTE IF YOU RECEIVED ANY DISCIPLINARY ACTIONS) (MAX 30 WORDS):**

No Certification is necessary to mediate in the State of NJ, however, as noted above, I am "Accredited by the NJ Assoc. of Prof. Mediators".

**D.  
TYPES OF ELDERCARE MEDIATION DISPUTES THAT YOU WILL  
MEDIATE:**

<b>CHECK ALL THAT APPLY &amp; CHECK TYPES OF EM DISPUTES THAT YOU HAVE ALREADY MEDIATED:</b>		
	<b>WILL</b>	<b>HAVE</b>
Quality of Life	Quality of Life	
Housing	Housing	
Car Keys, Driving, Transportation	Car Keys; Driving; Transportation	
Caregiving	Caregiving	
Financial Decisions	Financial Decisions	
Working through Family Fights	Working through Family Fights	
Wills, Trusts, Estates	Wills, Trusts, Estates	
Division or Sale of Farms, Businesses, Property	Division or Sale of Farms, Businesses, Property	
Powers of Attorney, Avoiding Guardianship	Powers of Attorney, Avoiding Guardianship	

<b>Health Care Decisions</b>	Health Care Decisions	
<b>Emergency Decisions</b>	Emergency Decisions	
<b>Planning Ahead for End of Life Decisions</b>	Planning Ahead for End of Life Decisions	
<b>Other (List):</b>		
Disputes with a facility, be it nursing home, continuum of care or other type of care provider.		

**E.  
MEDIATION TRAINING:**

**TRAINING IN BASIC MEDIATION  
(MINIMUM 40 HOURS OF GENERAL MEDIATION TRAINING):  
NOTE TYPE (FAMILY, CIVIL, COMMUNITY MEDIATION OR OTHER, TITLE(S), TOTAL NUMBER OF HOURS, TRAINERS)**

**General:**  
 40 Hour class in Civil Mediation, Inst. of Disp. Res., Montclair, NJ  
 28 Hour class in Civil Mediation, NJ Superior Court  
 28 Hour class in Family Mediation, Inst. of Disp. Res., Montclair, NJ  
 18 Hour class in Civil Mediation, US EEOC  
 Taught twice portions of the EEOC Mediation class in Philadelphia, PA  
 Taught multiple times my own class in Mediation in the Workplace  
 8 Hour class in Mediating with Difficult People and Many More!

Primarily my training in Elder care mediation is from my education in biology, reading about the field, and working with people who need this type of assistance.

**TRAINING RECEIVED IN ELDERCARE MEDIATION:  
NOTE TITLES, TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):**

2009 Elder Mediation Group (Dana Curtis)/Fundamentals of Elder Mediation for Experienced Mediators - 20 hours

**TRAINING IN DOMESTIC VIOLENCE: NOTE TITLE(S), TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):**

No formal training in domestic violence or certificate. Nonetheless, some of my marital mediations have been on the borderline of domestic violence.

**SUMMARY OF OTHER ADVANCED MEDIATION TRAINING:  
NOTE TITLE(S), TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):**

Taught Mediation 2nd Semester at John Jay College, NYC, NY  
 18 Hour class in Facilitative Mediation, Folino Institute of Mediation, Philadelphia  
 16 Hours Ohio State Univ. Mediation Symposium  
 9 Conferences of the NJ Assoc. of Professional mediators, NJ  
 10 Conferences of the NJAPM in Advanced Civil or Family Mediation  
 8 Hours training doing on line mediation for eBay.

**WERE YOU A TRAINER FOR ANY NOTED ABOVE?  
IF SO, LIST HOURS:**

Yes, EEOC, 6 hours.  
 My own class, 100 hours approx.  
 Folino Instit. 10 hours  
 NJAPM Advanced Civil Mediation 2 hours  
 NJ Court System, Union County, 20 hours (over 5 years)  
 John Jay College, complete semester, therefore about 48 Hours

**F.  
MODELS AND PROCEDURES USED AS A MEDIATOR:**

**MODEL(S) OF MEDIATION USED PRIMARILY:**

FACILITATIVE

**TYPE(S) OF MEDIATION SESSION USED (NOTE ALL YOU USE, THEN FOR EACH CATEGORY, LIST YOUR LEVEL OF EXPERIENCE: LOW, MEDIUM, HIGH):**

EXPERIENCE	
HIGH	IN-PERSON ONLY
LOW	IN-PERSON WITH SOME PARTICIPATION BY CONFERENCE CALL
LOW	MEDIATION BY CONFERENCE CALL
HIGH	ONLINE DISPUTE RESOLUTION (MEDIATION WITH VIDEO COMPONENT)