

# ELDERCARE MEDIATOR QUESTIONNAIRE

## A. BASIC INFORMATION:

**LOCATION(S):**

**"I WILL MEDIATE IN THE FOLLOWING LOCATION(S)":  
LIST AT LEAST ONE STATE, THE STATE WHERE YOUR OFFICE IS LOCATED,  
AND ANY ADDITIONAL STATES OR METROPOLITAN AREAS OUTSIDE OF  
THE FIRST STATE LISTED. NOTE YOUR TRAVEL COSTS.**

New Jersey

**YOUR NAME:** Julie Denny  
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**LANGUAGES SPOKEN FLUENTLY:** English

**FEES PER HOUR & OTHER FEES (EG. TRAVEL):**

\$250

**DO YOU HAVE MEDIATOR MALPRACTICE INSURANCE?** Yes

## B. BACKGROUND:

**OVERVIEW OF BACKGROUND**

**(PRIMARY PROFESSION, ETC. MAXIMUM 50 WORDS):**

While I spent eight years in the theatre (actor) and another 13 in the corporate world (marketing with Dow Jones, McGraw-Hill and Associated Press), I have been mediating for sixteen years and consider that to be my profession. Through acting, I became attuned to people's feelings and through my corporate experience to the nuances of negotiation. Mediation seemed to tap into more than one facet of my experience when I began in 1993. I am totally committed to helping individuals work through their problems in mediation.

**GENERAL MEDIATION EXPERIENCE (MAX 30 WORDS):**

I have done community mediation and have my own private family and divorce practice. I am also a contract mediator for the EEOC, USPS, Transportation Security Administration, the Department of Justice; I also have taught mediation as adjunct at Hofstra Law, John Jay College of Criminal Justice and Fairleigh Dickinson.

**NUMBER OF MEDIATED DISPUTES (ANY KIND--MINIMUM 5 TO BE LISTED):**

over 51

**NUMBER OF MEDIATED DISPUTES INVOLVING HIGH-CONFLICT FAMILY MEDIATION:**

More 51

**ELDERCARE MEDIATION EXPERIENCE: NUMBER OF EM DISPUTES MEDIATED:**

More 5

**NUMBER OF YEARS YOU HAVE MEDIATED:**

16

**GERIATRIC EXPERIENCE (MAX 30 WORDS):**

Trained in Elder Care Mediation by Winnie Backlund and colleagues at Montgomery County Mediation Center and Institute for the Study of Conflict Transformation in 2008. Extensive experience in general Family Mediation and in issues of Domestic Violence.

**OTHER:**

Sole caregiver for mother who lived to be 91; clear understanding of many problems involved with caregiving for elders including importance of maintaining sense of control, substance abuse, domestic violence and concerns of both caregivers and elders; also managed end of life decisions for spouse.

**C.**

**EDUCATION, ASSOCIATIONS, AND LICENSES/MEDIATOR REGISTRIES:**

**EDUCATIONAL DEGREE(S), MAJOR(S), & INSTITUTION(S):**

BS, Political Science, Mt. Holyoke College

**PROFESSIONAL ASSOCIATIONS:**

Advanced Practitioner in Family and Workplace Practice ACR  
(Association for Conflict Resolution)  
President New York Chapter of ACR;  
Tri-Chair-Elect Workplace Section ACR.  
Former Advisory Council Member, Family Section ACR.  
Associate-Institute for the Study of Conflict Transformation

**MEDIATOR REGISTRIES/CERTIFICATION/LICENSES:**

EEOC  
USPS  
TSA  
DOJ - ADA cases  
No disciplinary actions.

**CERTIFICATION AND TRAINING:**

**D.**

**TYPES OF ELDERCARE MEDIATION DISPUTES THAT YOU WILL MEDIATE:**

<b>CHECK ALL THAT APPLY &amp; CHECK TYPES OF EM DISPUTES THAT YOU HAVE ALREADY MEDIATED:</b>	
<b>WILL</b>	<b>HAVE</b>
<b>Quality of Life</b>	<b>Quality of Life</b>
<b>Housing</b>	
<b>Car Keys, Driving &amp; Transportation (limitations on driving, testing, transportation to medical appointments, friends, social events &amp; church)</b>	<b>Car Keys, Driving &amp; Transportation (limitations on driving, testing, transportation to medical appointments, friends, social events &amp; church)</b>
<b>Caregiving (division of duties, relief for caregivers, level of care needed, planning vacations for parents &amp; caregivers)</b>	<b>Caregiving (division of duties, relief for caregivers, level of care needed, planning vacations for parents &amp; caregivers)</b>
<b>Financial Decisions</b>	
<b>Geriatric Assessment</b>	
<b>Working through Family Fights (improving sibling relationships, learning communication skills, &amp; working as a team)</b>	<b>Working through Family Fights (improving sibling relationships, learning communication skills, &amp; working as a team)</b>

<b>Health Care Decisions</b>	
<b>Planning Ahead for End of Life Decisions (funeral planning &amp; Advanced Directives (Living Wills/Life Prolongation, organ donation preference, appointment of health care representatives)</b>	
<b>WILL_MEDIATE_OTHER:</b>	
<b>HAVE_MEDIATED_OTHER:</b>	

**E.  
MEDIATION TRAINING:**

**TRAINING IN BASIC MEDIATION (MINIMUM 40 HOURS OF GENERAL MEDIATION TRAINING):  
NOTE TYPE (FAMILY, CIVIL, COMMUNITY MEDIATION OR OTHER,  
TITLE(S), TOTAL NUMBER OF HOURS, TRAINERS)**

I have been trained by Divorce Mediation Training Associates (basic and advanced DM-60 hours-John Fiske, Diane Neumann), Mediation Center of Dutchess (NY) County (Community Mediation 20 hours- and Divorce Mediation where Domestic Violence is present-20 hours-Jody Miller, Dee DePorto), Institute for the Study of Conflict Transformation (Transformative Mediation) Sally Pope - 40 hours-,

**TRAINING RECEIVED IN ELDERCARE MEDIATION:  
NOTE TITLES, TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):**

Elder Care Mediation - 30 hours - Winnie Backlund, Institute for the Study of Conflict Transformation and Montgomery County (PA) Mediation Center

**TRAINING IN DOMESTIC VIOLENCE: NOTE TITLE(S), TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):**

In addition to Divorce Mediation DV listed above, I am also a Domestic Violence Victim Response Team member, for which I received nearly 90 hours of training. This is a topic I know a lot about.

**SUMMARY OF OTHER ADVANCED MEDIATION TRAINING:  
NOTE TITLE(S), TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):**

New Jersey Institute of Continuing Legal Education (Advanced Divorce Mediation - 12 hours), EEOC (Employment Mediation), countless national and regional conferences where I have both been trained and trained.

**WERE YOU A TRAINER FOR ANY NOTED ABOVE?  
IF SO, LIST HOURS:**

I have taught divorce mediation - 40 hours, Transformative mediation - 40 hours, Civil Mediation (30 hours; taught six times) and general mediation (countless times). In addition, I have served frequently as a role play coach in mediation training led by others.

**F.  
MODELS AND PROCEDURES USED AS A MEDIATOR:**

**MODEL(S) OF MEDIATION USED PRIMARILY:**  
TRANSFORMATIVE

**TYPE(S) OF MEDIATION SESSION USED (NOTE ALL YOU USE, THEN FOR EACH CATEGORY, LIST YOUR LEVEL OF EXPERIENCE: LOW, MEDIUM, HIGH):**

<b>EXPERIENCE</b>	
<b>HIGH</b>	<b>IN-PERSON ONLY</b>
<b>Low</b>	<b>WITH SOME PARTICIPATION BY CONFERENCE CALL</b>
<b>MEDIUM</b>	<b>MEDIATION BY CONFERENCE CALL</b>
<b>NONE</b>	<b>ONLINE DISPUTE RESOLUTION (MEDIATION WITH VIDEO COMPONENT)</b>