

ELDERCARE MEDIATOR QUESTIONNAIRE

A. BASIC INFORMATION:

LOCATION(S):

**"I WILL MEDIATE IN THE FOLLOWING LOCATION(S)":
LIST AT LEAST ONE STATE, AND UP TO 2 ADDITIONAL STATES OR
METROPOLITAN AREAS OUTSIDE OF THE FIRST STATE LISTED.**

Florida
Louisiana

YOUR NAME: Kim K.Torres

BUSINESS NAME: Torres Mediation Services

ADDRESS: 105 S, Riverside Drive, Suite 121
Melbourne, FL 32903

PHONES: 321-821-9995

FAX: 321-574-4224

EMAIL: kwtorres@usa.net
www.TorresMediationServices.com

LANGUAGES SPOKEN FLUENTLY:

English, Ge

FEES PER HOUR & OTHER FEES (EG. TRAVEL):

\$250 per hour with two hour minimum
Travel fees for areas outside of Central Florida

DO YOU HAVE MEDIATOR MALPRACTICE INSURANCE? Yes

B. BACKGROUND:

OVERVIEW OF BACKGROUND

(PRIMARY PROFESSION, ETC. MAXIMUM 50 WORDS):

Practiced exclusively in the area of Dispute Resolution/Mediation since 2000.
Member of Florida Bar, National Academy of Distinguished Neutrals, Florida Circuit
Civil Mediator Society, Florida Academy of Professional Mediators

GENERAL MEDIATION EXPERIENCE (MAX 30 WORDS):

Have mediated over 2000 cases in the areas of Circuit cases, contract disputes,
family, elder care/adult family, foreclosures, homeowner's Assn., real estate
transactions, debtor/consumer credit, personal injury

NUMBER OF MEDIATED DISPUTES (ANY KIND--MINIMUM 5 TO BE LISTED):

50+

NUMBER OF MEDIATED DISPUTES INVOLVING HIGH-CONFLICT FAMILY MEDIATION:

25+

ELDERCARE MEDIATION EXPERIENCE: NUMBER OF EM DISPUTES MEDIATED:

More than 5+

NUMBER OF YEARS YOU HAVE MEDIATED: 12+ years

GERIATRIC EXPERIENCE (MAX 30 WORDS):

Two day training seminar with nationally recognized Elder/Adult Family Mediator and Trainer from Boston. Various disputes involving family members and problems associated with aging family members.

OTHER (EG. PERSONAL EXPERIENCE WITH FAMILY DECISIONMAKING REGARDING PARENTS, ETC. MAX 30 WORDS):

Assisted Mother-in-law to find resources for her impairments.

C.

EDUCATION, ASSOCIATIONS, AND LICENSES/MEDIATOR REGISTRIES:

EDUCATIONAL DEGREE(S), MAJOR(S), & INSTITUTION(S):

Florida State Univ College of Law, JD
Florida State Univ. College of Social Science BA
Oxford University - Summer semester

PROFESSIONAL ASSOCIATIONS: MEDIATION (IF ASSOCIATION FOR CONFLICT RESOLUTION (ACR), INCLUDE WHETHER PRACTITIONER MEMBER), GERIATRIC, THERAPIST, LEGAL, ETC. (MAX 30 WORDS):

Member of Florida Bar, National Academy of Distinguished Neutrals, Florida Circuit Civil Mediator Society, Florida Academy of Professional Mediators

**MEDIATOR REGISTRIES/CERTIFICATION/LICENSES
(NOTE IF YOU RECEIVED ANY DISCIPLINARY ACTIONS) (MAX 30 WORDS):**

Supreme Court Certified Mediator in Circuit Civil, Family and County, State of Florida
Appellate Certification, 5th DCA in State of Florida
Florida Bar Member since 1985

**D.
TYPES OF ELDERCARE MEDIATION DISPUTES THAT YOU WILL MEDIATE:**

| CHECK ALL THAT APPLY & CHECK TYPES OF EM DISPUTES THAT YOU HAVE ALREADY MEDIATED: | |
|---|---|
| WILL | HAVE |
| Quality of Life | Quality of Life |
| Housing | Housing |
| Car Keys, Driving & Transportation (limitations on driving, testing, transportation to medical appointments, friends, social events & church) | |
| Caregiving (division of duties, relief for caregivers, level of care needed, planning vacations for parents & caregivers) | Caregiving (division of duties, relief for caregivers, level of care needed, planning vacations for parents & caregivers) |
| Financial Decisions | |
| Working through Family Fights (improving sibling relationships, learning communication skills, & working as a team) | Working through Family Fights (improving sibling relationships, learning communication skills, & working as a team) |
| Wills, Trusts, Estates | |
| Division or Sale of Farms, Businesses, Property | Businesses, Property |
| Powers of Attorney, Avoiding Guardianship | |
| Health Care Decisions | Health Care Decisions |
| Emergency Decisions | Emergency Decisions |

| | |
|---|--|
| Planning Ahead for End of Life Decisions (funeral planning & Advanced Directives (Living Wills/Life Prolongation, organ donation preference, appointment of health care representatives) | |
| Resident Injury; level of care, Wrongful Death | |
| Other (List): | |
| WILL_MEDIATED_OTHER: | |
| HAVE_MEDIATED_OTHER: | |

E. MEDIATION TRAINING:

TRAINING IN BASIC MEDIATION

(MINIMUM 40 HOURS OF GENERAL MEDIATION TRAINING):

NOTE TYPE (FAMILY, CIVIL, COMMUNITY MEDIATION OR OTHER, TITLE(S), TOTAL NUMBER OF HOURS, TRAINERS)

(MAX 30 WORDS):

40 Hour Training Courses in Circuit Civil, Family
Two- One day Courses in Pro Se Divorce Mediation
2 day Training in Elder Care Disputes
2 day Training in Health Care related Disputes, Univ. of So. Florida
Three full day Foreclosure Mediation Training - Collins Center, USF, Freddie Mac

The trainer for my 40 hour circuit civil course and the 40 hour family course was David Strawn, one of the founding members of DRC in Florida. He is retired from training now.

TRAINING RECEIVED IN ELDERCARE MEDIATION:

NOTE TITLES, TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):

Two day program in Elder Care disputes presented by Arline Kardasis in association with Medn Training Group of Boca Raton, Florida

TRAINING IN DOMESTIC VIOLENCE: NOTE TITLE(S), TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):

Florida Dispute Resolution Center annual conference and local seminars, 4 hours every two years as required by certification.
Diversity Training - 2 hours every two years

**SUMMARY OF OTHER ADVANCED MEDIATION TRAINING:
NOTE TITLE(S), TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):**

Health Care related Disputes - Univ. of S. Florida, Gregory Firestone
Foreclosure Mediation seminars, training and regular updates through court
appointed State-wide mediation programs (Collins Center for Public Policy, Univ. of
So. Florida, American Arbitration Assn, Freddie Mac, Mediation Managers, Inc.)

**WERE YOU A TRAINER FOR ANY NOTED ABOVE?
IF SO, LIST HOURS:**

No

**F.
MODELS AND PROCEDURES USED AS A MEDIATOR:**

MODEL(S) OF MEDIATION USED PRIMARILY:

FACILITATIVE TRANSFORMATIVE DIRECTIVE

**TYPE(S) OF MEDIATION SESSION USED (NOTE ALL YOU USE, THEN FOR
EACH CATEGORY, LIST YOUR LEVEL OF EXPERIENCE: LOW, MEDIUM,
HIGH):**

| EXPERIENCE | |
|------------|---|
| HIGH | IN-PERSON ONLY |
| HIGH | IN-PERSON WITH SOME PARTICIPATION BY CONFERENCE CALL |
| LOW | MEDIATION BY CONFERENCE CALL |
| NONE | ONLINE DISPUTE RESOLUTION (MEDIATION WITH VIDEO COMPONENT) |