

ELDERCARE MEDIATOR QUESTIONNAIRE

A. BASIC INFORMATION:

LOCATION(S):

"I WILL MEDIATE IN THE FOLLOWING LOCATION(S)":

LIST AT LEAST ONE STATE, THE STATE WHERE YOUR OFFICE IS LOCATED, AND ANY ADDITIONAL STATES OR METROPOLITAN AREAS OUTSIDE OF THE FIRST STATE LISTED. NOTE YOUR TRAVEL COSTS.

Illinois

YOUR NAME: Linda Ochsenfeld

BUSINESS NAME:

ADDRESS: P.O. Box 61
Frankfort, IL 60423

PHONES:

FAX: 708-336-0623

EMAIL: linda.ochsenfeld@sbcglobal.net

WEBSITE:

LANGUAGES SPOKEN FLUENTLY: English

FEES PER HOUR & OTHER FEES (EG. TRAVEL):

\$150 per hour plus fees for travel more than 50 miles one way

DO YOU HAVE MEDIATOR MALPRACTICE INSURANCE? Yes

B. BACKGROUND:

OVERVIEW OF BACKGROUND

(PRIMARY PROFESSION, ETC. MAXIMUM 50 WORDS):

Linda is an attorney and elder care mediator. Her mediation style allows participants to have the conversations they need to preserve their family and personal relationships. She has mediated for Medicare beneficiary and guardianship programs, the Postal Service, and TSA, and has served hospice patients and homebound seniors in her law practice.

GENERAL MEDIATION EXPERIENCE (MAX 30 WORDS):

I have mediated a variety of cases since 1997, including elder care matters, employment cases, small claims, juvenile and other civil issues.

NUMBER OF MEDIATED DISPUTES (ANY KIND--MINIMUM 5 TO BE LISTED):

over 100

NUMBER OF MEDIATED DISPUTES INVOLVING HIGH-CONFLICT FAMILY MEDIATION:

Over 10

ELDERCARE MEDIATION EXPERIENCE: NUMBER OF EM DISPUTES MEDIATED:

5 or More

NUMBER OF YEARS YOU HAVE MEDIATED: 12

GERIATRIC EXPERIENCE (MAX 30 WORDS):

OTHER:

In my law practice, I have helped clients and their families, and many hospice patients, with surrogate decision making and health care/property decisions. I have also faced these issues with my own family.

C.

EDUCATION, ASSOCIATIONS, AND LICENSES/MEDIATOR REGISTRIES:

EDUCATIONAL DEGREE(S), MAJOR(S), & INSTITUTION(S):

_DEGREES:

I attended and graduated from Loyola University of Chicago, with undergraduate and law degrees. I also have a secondary teaching certificate with the State of Illinois.

PROFESSIONAL ASSOCIATIONS: MEDIATION:

I am a member of the Association for Conflict Resolution and affiliated with the Institute for the Study of Conflict Transformation. I am licensed to practice law in Illinois and am a member of the Illinois Bar Association

MEDIATOR REGISTRIES/CERTIFICATION/LICENSES:

I have been certified as a mediator from the Center for Conflict Resolution in Chicago, and from the Institute for the Study of Conflict Transformation

CERTIFICATION AND TRAINING

D.

**TYPES OF ELDERCARE MEDIATION DISPUTES THAT YOU WILL
MEDIATE:**

**CHECK ALL THAT APPLY & CHECK TYPES OF EM DISPUTES THAT YOU
HAVE ALREADY MEDIATED:**

WILL	HAVE
Quality of Life	Quality of Life
Housing	Housing
Car Keys, Driving & Transportation (limitations on driving, testing, transportation to medical appointments, friends, social events & church)	Car Keys, Driving & Transportation (limitations on driving, testing, transportation to medical appointments, friends, social events & church)
Caregiving (division of duties, relief for caregivers, level of care needed, planning vacations for parents & caregivers)	Caregiving (division of duties, relief for caregivers, level of care needed, planning vacations for parents & caregivers)
Financial Decisions	Financial Decisions
Working through Family Fights (improving sibling relationships, learning communication skills, & working as a team)	Working through Family Fights (improving sibling relationships, learning communication skills, & working as a team)
Geriatric Assessment	Geriatric Assessment
Wills, Trusts & Estates (planning, distribution of assets, & resolution of family disputes)	Wills, Trusts & Estates (planning, distribution of assets, & resolution of family disputes)
Division or Sale of Farms, Businesses & Property	Division or Sale of Farms, Businesses & Property
Powers of Attorney & Avoiding Guardianship	Powers of Attorney & Avoiding Guardianship
Health Care Decisions	Health Care Decisions
Emergency Decisions	Emergency Decisions
Planning Ahead for End of Life Decisions (funeral planning & Advanced Directives (Living Wills/Life Prolongation, organ donation preference, appointment of health care representatives)	Planning Ahead for End of Life Decisions (funeral planning & Advanced Directives (Living Wills/Life Prolongation, organ donation preference, appointment of health care representatives)
Resident Injury, level of care, & Wrongful Death	Resident Injury, level of care, & Wrongful Death
Other (List):	
None Listed	None Listed

**E.
MEDIATION TRAINING:**

**TRAINING IN BASIC MEDIATION
(MINIMUM 40 HOURS OF GENERAL MEDIATION TRAINING):**

NOTE TYPE (FAMILY, CIVIL, COMMUNITY MEDIATION OR OTHER, TITLE(S), TOTAL NUMBER OF HOURS, TRAINERS)

I have over 80 hours of basic mediation training in elder, employment, and civil mediation. I have been trained by the Center for Conflict Resolution, the Institute for the Study of Conflict Transformation, and the Postal Service.

**TRAINING RECEIVED IN ELDERCARE MEDIATION:
NOTE TITLES, TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):**

I have over 100 hours of elder care mediation training, through the Center for Social Gerontology, the Illinois and Iowa Foundations for Quality Medical Care, and from the Montgomery County Mediation Center.

TRAINING IN DOMESTIC VIOLENCE: NOTE TITLE(S), TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):

**SUMMARY OF OTHER ADVANCED MEDIATION TRAINING:
NOTE TITLE(S), TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):**

I have been a trainer for the Center for Conflict Resolution and for the Institute for the Study of Conflict Transformation.

**WERE YOU A TRAINER FOR ANY NOTED ABOVE? Yes
IF SO, LIST HOURS:**

**F.
MODELS AND PROCEDURES USED AS A MEDIATOR:**

**MODEL(S) OF MEDIATION USED PRIMARILY:
FACILITATIVE, TRANSFORMATIVE**

TYPE(S) OF MEDIATION SESSION USED (NOTE ALL YOU USE, THEN FOR EACH CATEGORY, LIST YOUR LEVEL OF EXPERIENCE: LOW, MEDIUM, HIGH):

EXPERIENCE	
HIGH	IN-PERSON WITH SOME PARTICIPATION BY CONFERENCE CALL

NONE	ONLINE DISPUTE RESOLUTION
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