

ELDERCARE MEDIATOR QUESTIONNAIRE

A. BASIC INFORMATION:

LOCATION(S):

"I WILL MEDIATE IN THE FOLLOWING LOCATION(S)":

LIST AT LEAST ONE STATE, AND UP TO 2 ADDITIONAL STATES OR METROPOLITAN AREAS OUTSIDE OF THE FIRST STATE LISTED (MAXIMUM 3).

Maryland, Washington DC, Virginia

YOUR NAME: Louise Phipps Senft
BUSINESS NAME: Baltimore Mediation
ADDRESS: 4502 Schenley Road
Baltimore, Maryland 21210
PHONES: (443) 524-0833
FAX: (443) 524-0850
EMAIL: louise@baltimoremediation.com
WEBSITE: www.BaltimoreMediation.com

LANGUAGES SPOKEN FLUENTLY:

English

FEES PER HOUR & OTHER FEES (EG. TRAVEL):

\$250 per hour 2-3 people
\$1500 half day for groups
\$3000 whole day
all pre and post work at \$250 per hour
Travel TBD case by case

DO YOU HAVE MEDIATOR MALPRACTICE INSURANCE? Yes

B. BACKGROUND:

OVERVIEW OF BACKGROUND

(PRIMARY PROFESSION, ETC. MAXIMUM 50 WORDS):

Louise, an attorney, works as a full time mediator. She founder of Baltimore Mediation in 1993. She is an adjunct professor at University of Maryland Law teaching for Lawyers, Negotiation and Mediation Theory and Practice. She is also Faculty on the Harvard Negotiation Program Insights Initiative.

GENERAL MEDIATION EXPERIENCE (MAX 30 WORDS):

Louise has conducted over 3000 mediations. She was voted "Best Mediator" by Baltimore Magazine 2002.

NUMBER OF MEDIATED DISPUTES (ANY KIND--MINIMUM 5 TO BE LISTED):

over 300

NUMBER OF MEDIATED DISPUTES INVOLVING HIGH-CONFLICT FAMILY MEDIATION:

over 300

ELDERCARE MEDIATION EXPERIENCE: NUMBER OF EM DISPUTES MEDIATED:

5 or More

NUMBER OF YEARS YOU HAVE MEDIATED: 20+

GERIATRIC EXPERIENCE (MAX 30 WORDS):

Ms. Senftâ has conducted numerous eldercare mediations. Her work in elder care mediation was the featured story on ABC Worldnews with Charles Gibson in July 27, 2007. <http://abcnews.go.com/WN/LifeStages/story?id=3323300>

OTHER

(EG. PERSONAL EXPERIENCE WITH FAMILY DECISIONMAKING REGARDING PARENTS, ETC. MAX 30 WORDS):

She has done over a hundred hours of training for Hospice of Baltimore, and is developing a program in conjunction with John Hopkins Medical Center.

**C.
EDUCATION, ASSOCIATIONS, AND LICENSES/MEDIATOR REGISTRIES:**

EDUCATIONAL DEGREE(S), MAJOR(S), & INSTITUTION(S):

University of Virginia - Bachelors of Arts, Women's Studies and Psychology
Washington and Lee - Juris Doctor

PROFESSIONAL ASSOCIATIONS: MEDIATION

(IF ASSOCIATION FOR CONFLICT RESOLUTION (ACR), INCLUDE WHETHER PRACTITIONER MEMBER), GERIATRIC, THERAPIST, LEGAL, ETC. (MAX 30 WORDS):

Ms. Senft has earned the status of Advanced Practitioner as a Member of the international Association of Conflict Resolutions Family Section, and has served on their Ethics Committee and Mediation Training Approval Committee for many years.

MEDIATOR REGISTRIES/CERTIFICATION/LICENSES

(NOTE IF YOU RECEIVED ANY DISCIPLINARY ACTIONS) (MAX 30 WORDS):

Associate of the Institute for the Study of Conflict Transformation
Nationally Certified Transformative Mediator,
Certified by Maryland Council on Dispute Resolution
The only two performance-based certifications in the US.

D.

TYPES OF ELDERCARE MEDIATION DISPUTES THAT YOU WILL MEDIATE:

CHECK ALL THAT APPLY & CHECK TYPES OF EM DISPUTES THAT YOU HAVE ALREADY MEDIATED:

WILL	HAVE
None Checked	Quality of Life
	Housing
	Car Keys, Driving, Transportation
	Caregiving
	Financial Decisions
	Working through Family Fights
	Geriatric Assessment
	Wills, Trusts, Estates
	Division or Sale of Farms, Businesses, Property
	Powers of Attorney, Avoiding Guardianship
	Health Care Decisions
	Emergency Decisions
	Planning Ahead for End of Life Decisions
	Resident Injury, level of care, Wrongful Death
Other (List):	
None Listed	None Listed

**E.
MEDIATION TRAINING:**

**TRAINING IN BASIC MEDIATION
(MINIMUM 40 HOURS OF GENERAL MEDIATION TRAINING):
NOTE TYPE (FAMILY, CIVIL, COMMUNITY MEDIATION OR OTHER,
TITLE(S), TOTAL NUMBER OF HOURS, TRAINERS)
(MAX 30 WORDS):**

40-Hour Basic Mediation Training, by Larry Hoover at Washington and Lee Law School in 1988. Louise teaches 3 20-hour basic mediation trainings annually. She also provides 20, 40, 60 hour mediation trainings to government and business clients.

**TRAINING RECEIVED IN ELDERCARE MEDIATION:
NOTE TITLES, TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):**

18 hours of "Adult Guardianship and Family Caregiver Mediation" from the Center for Social Gerontology.
 13 Hours of "Ethical Standards for Elder Mediation" from Montgomery County Mediation Center.

TRAINING IN DOMESTIC VIOLENCE: NOTE TITLE(S), TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):

Louise teaches an annual Advanced Mediation Class on Domestic Mediation. This incorporates domestic violence as an integral part of the training.

SUMMARY OF OTHER ADVANCED MEDIATION TRAINING: NOTE TITLE(S), TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):

In 2007 Enneagram Narrative Conference-Association of Enneagram Teachers-3 days
 Harvard Negotiation Insights and Initiative-Harvard Law School-6 days
 ACR National Conference-Association of Conflict Resolution-3 days
 Founding Congress-Mediators Beyond Borders-3 days.

**WERE YOU A TRAINER FOR ANY NOTED ABOVE? Yes
 IF SO, LIST HOURS:**

**F.
 MODELS AND PROCEDURES USED AS A MEDIATOR:**

MODEL(S) OF MEDIATION USED PRIMARILY:

TRANSFORMATIVE

TYPE(S) OF MEDIATION SESSION USED (NOTE ALL YOU USE, THEN FOR EACH CATEGORY, LIST YOUR LEVEL OF EXPERIENCE: LOW, MEDIUM, HIGH):

EXPERIENCE	
HIGH	IN-PERSON ONLY
HIGH	IN-PERSON WITH SOME PARTICIPATION BY CONFERENCE CALL
HIGH	MEDIATION BY CONFERENCE CALL
MEDIUM	ONLINE DISPUTE RESOLUTION (MEDIATION WITH VIDEO COMPONENT)