

# ELDERCARE MEDIATOR QUESTIONNAIRE

## A. BASIC INFORMATION:

**LOCATION(S):**

**"I WILL MEDIATE IN THE FOLLOWING LOCATION(S)":  
LIST AT LEAST ONE STATE, THE STATE WHERE YOUR OFFICE IS LOCATED,  
AND ANY ADDITIONAL STATES OR METROPOLITAN AREAS OUTSIDE OF  
THE FIRST STATE LISTED. NOTE YOUR TRAVEL COSTS.**

NV

I live in Nevada, outside of Reno and Carson City, although I can serve all of Nevada and Northern California. If the situation calls for it, I can also travel to any western state.

**YOUR NAME:** Mark E. Rosenberg

**BUSINESS NAME:** Western Mediation Services, LLC

**ADDRESS:** 570 Matchless Ct.  
Incline Village, NV 89451

**PHONES:** 775-831-2817  
775-815-4937

**EMAIL:** [Mark.rosenberg@charter.net](mailto:Mark.rosenberg@charter.net)

**WEBSITE:** [www.westernmediationservices.com](http://www.westernmediationservices.com)

**LANGUAGES SPOKEN FLUENTLY:** English

**FEES PER HOUR & OTHER FEES (EG. TRAVEL):**

I charge \$125.00 per hour plus out of pocket expenses. I will charge \$40.00 per hour for travel time. The time will include all preparatory work time. There is a three hour minimum.

**DO YOU HAVE MEDIATOR MALPRACTICE INSURANCE?** Yes

## B. BACKGROUND:

**OVERVIEW OF BACKGROUND**

**(PRIMARY PROFESSION, ETC. MAXIMUM 50 WORDS):**

I've spent 40 years in delivering health care to the elderly, from home care to hospice. I have counseled the elderly and their families during this period and am familiar with the full range of issues and conversant with their concerns.

**NUMBER OF MEDIATED DISPUTES (ANY KIND--MINIMUM 5 TO BE LISTED):**

5+

**NUMBER OF MEDIATED DISPUTES INVOLVING HIGH-CONFLICT FAMILY MEDIATION:**

5+

**ELDERCARE MEDIATION EXPERIENCE: NUMBER OF EM DISPUTES MEDIATED:**

5+

**NUMBER OF YEARS YOU HAVE MEDIATED:** 2 years

**GENERAL EXPERIENCE:**

I have completed a 40 hour course in California and five mediations in Reno, NV District Court. This in addition to the many years of assisting the elderly and their families in dealing with the concerns of aging and end of life.

**GERIATRIC EXPERIENCE:**

I have spent 40 years providing services to the geriatric community and their families. The range of experience is from home care to hospice care, including assisted living and skilled nursing care.

**OTHER:**

(EG. PERSONAL EXPERIENCE WITH FAMILY DECISIONMAKING REGARDING PARENTS, ETC.):

My sisters and I had the experience in assisting with our own mother and father, both deceased. Also, assisting numerous friends and neighbors with their parents and family issues.

**C.**

**EDUCATION, ASSOCIATIONS, AND LICENSES/MEDIATOR REGISTRIES:**

**EDUCATIONAL DEGREE(S), MAJOR(S), & INSTITUTION(S):**

University of Baltimore BS Accounting

**PROFESSIONAL ASSOCIATIONS:**

Member of the Association for Conflict Resolution International (ACR)

**MEDIATOR REGISTRIES/CERTIFICATION/LICENSES:**

None.

**CERTIFICATION AND TRAINING:**

**D.  
TYPES OF ELDERCARE MEDIATION DISPUTES THAT YOU WILL  
MEDIATE:**

**CHECK ALL THAT APPLY & CHECK TYPES OF EM DISPUTES THAT YOU  
HAVE ALREADY MEDIATED:**

<b>WILL</b>	<b>HAVE</b>
Quality of Life	Quality of Life
Housing	Housing
Car Keys, Driving & Transportation (limitations on driving, testing, transportation to medical appointments, friends, social events & church)	Car Keys, Driving & Transportation (limitations on driving, testing, transportation to medical appointments, friends, social events & church)
Caregiving (division of duties, relief for caregivers, level of care needed, planning vacations for parents & caregivers)	Caregiving (division of duties, relief for caregivers, level of care needed, planning vacations for parents & caregivers)
Financial Decisions	Financial Decisions
Working through Family Fights (improving sibling relationships, learning communication skills, & working as a team)	Working through Family Fights (improving sibling relationships, learning communication skills, & working as a team)
Geriatric Assessment	Geriatric Assessment
Wills, Trusts & Estates (planning, distribution of assets, & resolution of family disputes)	Wills, Trusts & Estates (planning, distribution of assets, & resolution of family disputes)
Division or Sale of Farms, Businesses & Property	Division or Sale of Farms, Businesses & Property
Powers of Attorney & Avoiding Guardianship	
Health Care Decisions	Health Care Decisions
Emergency Decisions	Emergency Decisions
Planning Ahead for End of Life Decisions (funeral planning & Advanced Directives (Living Wills/Life Prolongation, organ donation preference, appointment of health care representatives)	Planning Ahead for End of Life Decisions (funeral planning & Advanced Directives (Living Wills/Life Prolongation, organ donation preference, appointment of health care representatives)
Resident Injury; level of care; Wrongful Death	Resident Injury; level of care; Wrongful Death

**Other (List):** Have done evaluations of safety at home and outside the home.

**E.  
MEDIATION TRAINING:**

**TRAINING IN BASIC MEDIATION  
(MINIMUM 40 HOURS OF GENERAL MEDIATION TRAINING):  
NOTE TYPE (FAMILY, CIVIL, COMMUNITY MEDIATION OR OTHER,  
TITLE(S), TOTAL NUMBER OF HOURS, TRAINERS)**

Trained with Teresa Carey, JD, in California.  
Can send copy of certificate.

**TRAINING RECEIVED IN ELDERCARE MEDIATION:  
NOTE TITLES, TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):**

On the job training over a 40 year period.

**TRAINING IN DOMESTIC VIOLENCE: NOTE TITLE(S), TOTAL NUMBER OF  
HOURS & TRAINERS (MAX 30 WORDS):**

**SUMMARY OF OTHER ADVANCED MEDIATION TRAINING:  
NOTE TITLE(S), TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):**

**WERE YOU A TRAINER FOR ANY NOTED ABOVE? Yes  
IF SO, LIST HOURS:**

**F.  
MODELS AND PROCEDURES USED AS A MEDIATOR:**

**MODEL(S) OF MEDIATION USED PRIMARILY:  
FACILITATIVE**

**TYPE(S) OF MEDIATION SESSION USED (NOTE ALL YOU USE, THEN FOR  
EACH CATEGORY, LIST YOUR LEVEL OF EXPERIENCE: LOW, MEDIUM,  
HIGH):**

<b>EXPERIENCE</b>	
<b>HIGH</b>	<b>IN-PERSON ONLY</b>
<b>NONE</b>	<b>WITH SOME PARTICIPATION BY CONFERENCE CALL</b>
<b>NONE</b>	<b>MEDIATION BY CONFERENCE CALL</b>
<b>NONE</b>	<b>ONLINE DISPUTE RESOLUTION (MEDIATION WITH VIDEO COMPONENT)</b>