

ELDERCARE MEDIATOR QUESTIONNAIRE

A. BASIC INFORMATION:

LOCATION(S):

**"I WILL MEDIATE IN THE FOLLOWING LOCATION(S)":
LIST AT LEAST ONE STATE, AND UP TO 2 ADDITIONAL STATES OR
METROPOLITAN AREAS OUTSIDE OF THE FIRST STATE LISTED.**

Iowa and Illinois

YOUR NAME: Sandy Krell-Andre
BUSINESS NAME: Midland Mediation
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LANGUAGES SPOKEN FLUENTLY:

English

FEES PER HOUR & OTHER FEES (EG. TRAVEL):

\$150/hour
Travel 45 cents per mile if outside 30 miles.

DO YOU HAVE MEDIATOR MALPRACTICE INSURANCE? Yes

B. BACKGROUND:

**OVERVIEW OF BACKGROUND
(PRIMARY PROFESSION, ETC. MAXIMUM 50 WORDS):**

I have been a trained mediator for thirteen years though it is only recently that I have begun mediating on a regular basis. I have been a community college instructor teaching human services for over 20 years. I also have an additional 15 years experience in the social work field.

GENERAL MEDIATION EXPERIENCE (MAX 30 WORDS):

I received training in basic mediation skills, as well as education mediation, in 1998 and in advanced mediation skills a year later. Until recently, my primary experience was in small claims court and workplace and neighborhood mediation. I recently began conducting divorce mediation.

NUMBER OF MEDIATED DISPUTES (ANY KIND--MINIMUM 5 TO BE LISTED):

10+

NUMBER OF MEDIATED DISPUTES INVOLVING HIGH-CONFLICT FAMILY MEDIATION:

5+

ELDERCARE MEDIATION EXPERIENCE: NUMBER OF EM DISPUTES MEDIATED:

Less than 5

NUMBER OF YEARS YOU HAVE MEDIATED: 13 yrs

GERIATRIC EXPERIENCE (MAX 30 WORDS):

As a social worker, I worked with elderly clients for over 10 years.

OTHER

(EG. PERSONAL EXPERIENCE WITH FAMILY DECISIONMAKING REGARDING PARENTS, ETC. MAX 30 WORDS):

I was the durable and medical power of attorney for my mother for over 10 years as she had Alzheimer's Disease. Although I had the power of attorney, I consulted with my four siblings in all major decision making. The five of us together assured that our parents' advanced directives were followed for both my mother and my father when he was dying of lung cancer.

**C.
EDUCATION, ASSOCIATIONS, AND LICENSES/MEDIATOR REGISTRIES:**

EDUCATIONAL DEGREE(S), MAJOR(S), & INSTITUTION(S):

Master's Degree in Social Work, George Williams College/Aurora University, 1976
BA in English Education, University of Iowa, 1971

**PROFESSIONAL ASSOCIATIONS: MEDIATION
(IF ASSOCIATION FOR CONFLICT RESOLUTION (ACR), INCLUDE WHETHER PRACTITIONER MEMBER), GERIATRIC, THERAPIST, LEGAL, ETC. (MAX 30 WORDS):**

ACR, Practitioner Member
Member Iowa Association of Mediators

**MEDIATOR REGISTRIES/CERTIFICATION/LICENSES
(NOTE IF YOU RECEIVED ANY DISCIPLINARY ACTIONS) (MAX 30 WORDS)**

Iowa Association of Mediators, Certified Member
Iowa 8th Judicial District Family Mediation Program, Roster Mediator

D.

TYPES OF ELDERCARE MEDIATION DISPUTES THAT YOU WILL MEDIATE:

CHECK ALL THAT APPLY & CHECK TYPES OF EM DISPUTES THAT YOU HAVE ALREADY MEDIATED:	
WILL	HAVE
Quality of Life	
Housing	
Car Keys, Driving & Transportation (limitations on driving, testing, transportation to medical appointments, friends, social events & church)	
Caregiving (division of duties, relief for caregivers, level of care needed, planning vacations for parents & caregivers)	
Financial Decisions	
Working through Family Fights (improving sibling relationships, learning communication skills, & working as a team)	Working through Family Fights (improving sibling relationships, learning communication skills, & working as a team)
Wills, Trusts, Estates	
Geriatric Assessment	
Powers of Attorney, Avoiding Guardianship	
Health Care Decisions	
Emergency Decisions	
Planning Ahead for End of Life Decisions (funeral planning & Advanced Directives (Living Wills/Life Prolongation, organ donation preference, appointment of health care representatives)	Planning Ahead for End of Life Decisions (funeral planning & Advanced Directives (Living Wills/Life Prolongation, organ donation
Resident Injury; level of care; Wrongful Death	
Other (List):	

**E.
MEDIATION TRAINING:**

**TRAINING IN BASIC MEDIATION
(MINIMUM 40 HOURS OF GENERAL MEDIATION TRAINING):
NOTE TYPE (FAMILY, CIVIL, COMMUNITY MEDIATION OR OTHER, TITLE(S),
TOTAL NUMBER OF HOURS, TRAINERS)**

Over 40 hours in basic and advanced facilitative mediation skills from the Iowa Peace Institute, 1998 and 1999.
24 hours in training peer mediators from the Iowa Peace Institute, 1999.
40 hours in family mediation with Steve Sovern, 2011.

**TRAINING RECEIVED IN ELDERCARE MEDIATION:
NOTE TITLES, TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):**

2 1/2 day training with Zena Zumeta and Susan Butterwick, August, 2011

**TRAINING IN DOMESTIC VIOLENCE: NOTE TITLE(S), TOTAL NUMBER OF
HOURS & TRAINERS (MAX 30 WORDS):**

6 hours with YWCA Women's Resource Center and Domestic Violence Shelter,
June 2011

**SUMMARY OF OTHER ADVANCED MEDIATION TRAINING:
NOTE TITLE(S), TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):**

**WERE YOU A TRAINER FOR ANY NOTED ABOVE?
IF SO, LIST HOURS:**

No

**F.
MODELS AND PROCEDURES USED AS A MEDIATOR:**

MODEL(S) OF MEDIATION USED PRIMARILY:

FACILITATIVE, TRANSFORMATIVE

TYPE(S) OF MEDIATION SESSION USED (NOTE ALL YOU USE, THEN FOR EACH CATEGORY, LIST YOUR LEVEL OF EXPERIENCE: LOW, MEDIUM, HIGH):

EXPERIENCE	
Medium	IN-PERSON ONLY
Low	IN-PERSON WITH SOME PARTICIPATION BY CONFERENCE CALL
None	MEDIATION BY CONFERENCE CALL
None	ONLINE DISPUTE RESOLUTION (MEDIATION WITH VIDEO COMPONENT)