

ELDERCARE MEDIATOR QUESTIONNAIRE

A. BASIC INFORMATION:

LOCATION(S):

**"I WILL MEDIATE IN THE FOLLOWING LOCATION(S)":
LIST AT LEAST ONE STATE, THE STATE WHERE YOUR OFFICE IS LOCATED,
AND ANY ADDITIONAL STATES OR METROPOLITAN AREAS OUTSIDE OF
THE FIRST STATE LISTED. NOTE YOUR TRAVEL COSTS.**

Michigan, N. Ohio

YOUR NAME: Susan Butterwick
BUSINESS NAME: Susan Butterwick, J.D. Mediator
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LANGUAGES SPOKEN FLUENTLY: English

FEES PER HOUR & OTHER FEES (EG. TRAVEL):

\$175 per hour, \$250 co-mediation, reasonable expenses for travel

DO YOU HAVE MEDIATOR MALPRACTICE INSURANCE? Yes

B. BACKGROUND:

OVERVIEW OF BACKGROUND

(PRIMARY PROFESSION, ETC. MAXIMUM 50 WORDS):

Trained as an attorney with practice experience in probate and children's law, I have worked solely as a mediator and mediation trainer since 2001. I am an approved civil roster & community trainer in Michigan and teach mediation at a law school and university dispute resolution masters program, as well as presenting national trainings in elder mediation. I also train mediators in child protection and truancy prevention mediation. In my practice, I specialize in family mediation and mediation program development.

GENERAL MEDIATION EXPERIENCE (MAX 30 WORDS):

I was trained as a mediator in 1993 and practice civil and family mediation. I enjoy working with families to resolve problems that hinder or threaten relationships. I have experience working with vulnerable populations, including older adults, children, and cognitively challenged individuals.

NUMBER OF MEDIATED DISPUTES (ANY KIND--MINIMUM 5 TO BE LISTED):

over 51

NUMBER OF MEDIATED DISPUTES INVOLVING HIGH-CONFLICT FAMILY MEDIATION:

More 51

ELDERCARE MEDIATION EXPERIENCE: NUMBER OF EM DISPUTES MEDIATED:

More 5

NUMBER OF YEARS YOU HAVE MEDIATED:

16

GERIATRIC EXPERIENCE (MAX 30 WORDS):

Geriatrics is a branch of medicine; I'm not a medical professional. However, I worked for an agency specializing in social gerontology where I directed a national caregiver / adult guardianship mediation demonstration project and co-authored a study of adult guardianship mediation programs in four states. I am interviewed in the book, "101 Careers in Gerontology" (Grabinski) as a mediator who has practiced in this area for several years.

OTHER:

My 98 year old father in law lived with us for the last 2 years of his life, providing me with a personal understanding of caregiver issues, in addition to the multiple issues the elderly face every day. In addition, I served on a state commission for the Michigan Office on Aging regarding the need for caregiver support services.

C.

EDUCATION, ASSOCIATIONS, AND LICENSES/MEDIATOR REGISTRIES:

EDUCATIONAL DEGREE(S), MAJOR(S), & INSTITUTION(S):

BFA, Fine Arts - Art and Art History, University of Michigan.
 JD, Law - University of Toledo College of Law.

PROFESSIONAL ASSOCIATIONS:

ADR Council, State Bar of Michigan
 Association of Family and Conciliation Courts member
 Elder Mediation Training Work Group - a national committee addressing the importance of standards
 ACR - Association for Conflict Resolution - member of elder mediation

MEDIATOR REGISTRIES/CERTIFICATION/LICENSES:

Approved civil and family mediator, State of Michigan approved trainer of mediators.

CERTIFICATION AND TRAINING:

D.
TYPES OF ELDERCARE MEDIATION DISPUTES THAT YOU WILL MEDIATE:

CHECK ALL THAT APPLY & CHECK TYPES OF EM DISPUTES THAT YOU HAVE ALREADY MEDIATED:	
WILL	HAVE
Quality of Life	Quality of Life
Housing	Housing
Car Keys, Driving & Transportation (limitations on driving, testing, transportation to medical appointments, friends, social events & church)	Car Keys, Driving & Transportation (limitations on driving, testing, transportation to medical appointments, friends, social events & church)
Caregiving (division of duties, relief for caregivers, level of care needed, planning vacations for parents & caregivers)	Caregiving (division of duties, relief for caregivers, level of care needed, planning vacations for parents & caregivers)
Financial Decisions	Financial Decisions
Geriatric Assessment	Geriatric Assessment
Working through Family Fights (improving sibling relationships, learning communication skills, & working as a team)	Working through Family Fights (improving sibling relationships, learning communication skills, & working as a team)
Powers of Attorney; Avoiding Guardianship	Powers of Attorney; Avoiding Guardianship
Health Care Decisions	Health Care Decisions
Planning Ahead for End of Life Decisions	Planning Ahead for End of Life Decisions

(funeral planning & Advanced Directives (Living Wills/Life Prolongation, organ donation preference, appointment of health care representatives)

(funeral planning & Advanced Directives (Living Wills/Life Prolongation, organ donation preference, appointment of health care representatives)

WILL_MEDIATE_OTHER: all

HAVE_MEDIATED_OTHER: all

E. MEDIATION TRAINING:

**TRAINING IN BASIC MEDIATION
(MINIMUM 40 HOURS OF GENERAL MEDIATION TRAINING):
NOTE TYPE (FAMILY, CIVIL, COMMUNITY MEDIATION OR OTHER,
TITLE(S), TOTAL NUMBER OF HOURS, TRAINERS)**

40 hours basic community and civil training (Anne Lauderdale, MI), 40 hours domestic relations training (Zena Zumeta, MI).

**TRAINING RECEIVED IN ELDERCARE MEDIATION:
NOTE TITLES, TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):**

Adult Guardianship Training, Trainer Susan Hartman, The Center for Social Gerontology, 20 hours (MI).

TRAINING IN DOMESTIC VIOLENCE: NOTE TITLE(S), TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):

Domestic Violence Training - domestic relations mediation, Trainer Anne Smiley (MI), 8 hours; Domestic Violence Training - child protection mediation, Trainer Joyce Wright (MI), 5 hours.

**SUMMARY OF OTHER ADVANCED MEDIATION TRAINING:
NOTE TITLE(S), TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):**

20 hours adult guardianship training, 20 hours child protection training (Marilou Giovanucci, CT), 16 hours truancy prevention training (Tammy Knight, OH), 8 hours parent-teen training, 20 hours special education training (Lynn Beekman, MI), 20 hours victim-offender training (Marty Price, NC) and numerous other advanced skills trainings.

**WERE YOU A TRAINER FOR ANY NOTED ABOVE?
IF SO, LIST HOURS:**

I have presented adult guardianship / caregiver / eldercare mediation training in several states, child protection mediation, parent-teen, truancy

prevention, and community and civil 40-hour trainings - hours too numerous to count.

**F.
MODELS AND PROCEDURES USED AS A MEDIATOR:**

MODEL(S) OF MEDIATION USED PRIMARILY:
FACILITATIVE

TYPE(S) OF MEDIATION SESSION USED (NOTE ALL YOU USE, THEN FOR EACH CATEGORY, LIST YOUR LEVEL OF EXPERIENCE: LOW, MEDIUM, HIGH):

EXPERIENCE	
HIGH	IN-PERSON ONLY
HIGH	WITH SOME PARTICIPATION BY CONFERENCE CALL
MEDIUM	MEDIATION BY CONFERENCE CALL
LOW	ONLINE DISPUTE RESOLUTION (MEDIATION WITH VIDEO COMPONENT)