

ELDERCARE MEDIATOR QUESTIONNAIRE

A. BASIC INFORMATION:

LOCATION(S):

"I WILL MEDIATE IN THE FOLLOWING LOCATION(S)":

LIST AT LEAST ONE STATE, AND UP TO 2 ADDITIONAL STATES OR METROPOLITAN AREAS OUTSIDE OF THE FIRST STATE LISTED.

New York, New Jersey and Connecticut

YOUR NAME: Susan Ingram

BUSINESS NAME: Susan Ingram Mediation & Coaching

ADDRESS: 320 Central Park West
New York, NY 10025

PHONE: 646-600-9111

EMAIL: susan.ingram.esq@gmail.com

WEBSITE: www.susan-ingram.com

LANGUAGES SPOKEN FLUENTLY:

English

FEES PER HOUR & OTHER FEES (EG. TRAVEL):

\$350/hour

DO YOU HAVE MEDIATOR MALPRACTICE INSURANCE? Yes

B. BACKGROUND:

OVERVIEW OF BACKGROUND

(PRIMARY PROFESSION, ETC. MAXIMUM 50 WORDS):

I am an attorney licensed to practice law in New York State. I have practiced law for over 25 years, and my work has always required extensive negotiating and problem-solving skills. Beginning several years ago, I decided to focus entirely on family mediation and conflict coaching because of the potential for helping people to make constructive changes in their lives. I am also certified as a life and business coach by the International Coach Federation.

GENERAL MEDIATION EXPERIENCE (MAX 30 WORDS):

For over three years, I have been focusing my work entirely in the area of family mediation, which includes adult family mediation, eldercare mediation, and divorce mediation.

NUMBER OF MEDIATED DISPUTES (ANY KIND--MINIMUM 5 TO BE LISTED):

51+

NUMBER OF MEDIATED DISPUTES INVOLVING HIGH-CONFLICT FAMILY MEDIATION:

51+

ELDERCARE MEDIATION EXPERIENCE: NUMBER OF EM DISPUTES MEDIATED:

More than 5

NUMBER OF YEARS YOU HAVE MEDIATED: 3 years

GERIATRIC EXPERIENCE (MAX 30 WORDS):

I have worked with older adults with disabilities. I am the president of the Learning Disabilities Association of New York City, which provides assistance to individuals of all ages with learning and other disabilities.

**OTHER
(EG. PERSONAL EXPERIENCE WITH FAMILY DECISIONMAKING REGARDING PARENTS, ETC. MAX 30 WORDS):**

My father had Alzheimer's and I oversaw his care for several years before his death. I am also a widow, and oversaw the care of my husband when he was ill.

C.

EDUCATION, ASSOCIATIONS, AND LICENSES/MEDIATOR REGISTRIES:

EDUCATIONAL DEGREE(S), MAJOR(S), & INSTITUTION(S):

St. John's University School of Law, Queens, NY: J.D.
New York University, NY, NY: B.A.

**PROFESSIONAL ASSOCIATIONS: MEDIATION
(IF ASSOCIATION FOR CONFLICT RESOLUTION (ACR), INCLUDE WHETHER PRACTITIONER MEMBER), GERIATRIC, THERAPIST, LEGAL, ETC. (MAX 30 WORDS):**

Association for Conflict Resolution - Practitioner Level
New York State Dispute Resolution Association
New York State Council on Divorce Mediation
Family & Divorce Mediation Council of Greater New York
Association of the Bar of the City of New York
American Bar Association

**MEDIATOR REGISTRIES/CERTIFICATION/LICENSES
(NOTE IF YOU RECEIVED ANY DISCIPLINARY ACTIONS) (MAX 30 WORDS)**

I have never been the subject of any disciplinary actions.

**D.
TYPES OF ELDERCARE MEDIATION DISPUTES THAT YOU WILL MEDIATE:**

CHECK ALL THAT APPLY & CHECK TYPES OF EM DISPUTES THAT YOU HAVE ALREADY MEDIATED:

WILL	HAVE
Geriatric Assessment	
Quality of Life	Quality of Life
Housing	Housing
Car Keys, Driving & Transportation (limitations on driving, testing, transportation to medical appointments, friends, social events & church)	Car Keys, Driving & Transportation (limitations on driving, testing, transportation to medical appointments, friends, social events & church)
Caregiving (division of duties, relief for caregivers, level of care needed, planning vacations for parents & caregivers)	Caregiving (division of duties, relief for caregivers, level of care needed, planning vacations for parents & caregivers)
Financial Decisions	Financial Decisions
Working through Family Fights (improving sibling relationships, learning communication skills, & working as a team)	Working through Family Fights (improving sibling relationships, learning communication skills, & working as a team)
Wills, Trusts, Estates	Wills, Trusts, Estates
Working through Family Fights	Working through Family Fights
Health Care Decisions	Health Care Decisions
Emergency Decisions	Emergency Decisions
Planning Ahead for End of Life Decisions (funeral planning & Advanced Directives (Living Wills/Life Prolongation, organ donation preference, appointment of health care representatives)	
Division or Sale of Farms;	Division or Sale of Farms;

Businesses; Property	Businesses; Property
Resident Injury; level of care; Wrongful Death	
Other (List):	

**E.
MEDIATION TRAINING:**

**TRAINING IN BASIC MEDIATION
(MINIMUM 40 HOURS OF GENERAL MEDIATION TRAINING):
NOTE TYPE (FAMILY, CIVIL, COMMUNITY MEDIATION OR OTHER,
TITLE(S), TOTAL NUMBER OF HOURS, TRAINERS)**

Basic Mediation - The Center for Mediation in Law - 40 hours
 Basic Mediation - New York Center for Interpersonal Development - 40 hours
 Essentials of Family Mediation - The Center for Mediation in Law - 16 hours
 PLUS numerous other trainings and continuing education programs

**TRAINING RECEIVED IN ELDERCARE MEDIATION:
NOTE TITLES, TOTAL NUMBER OF HOURS & TRAINERS (MAX 30
WORDS):**

Advanced Elder/Adult Family Mediation - Elder Decisions - 14 hours

**TRAINING IN DOMESTIC VIOLENCE: NOTE TITLE(S), TOTAL NUMBER
OF HOURS & TRAINERS (MAX 30 WORDS):**

Several trainings in Domestic Violence issues

**SUMMARY OF OTHER ADVANCED MEDIATION TRAINING:
NOTE TITLE(S), TOTAL NUMBER OF HOURS & TRAINERS (MAX 30
WORDS):**

Advanced Divorce & Family Mediation

**WERE YOU A TRAINER FOR ANY NOTED ABOVE?
IF SO, LIST HOURS:**

No

**F.
MODELS AND PROCEDURES USED AS A MEDIATOR:**

MODEL(S) OF MEDIATION USED PRIMARILY:

FACILITATIVE TRANSFORMATIVE

TYPE(S) OF MEDIATION SESSION USED (NOTE ALL YOU USE, THEN FOR EACH CATEGORY, LIST YOUR LEVEL OF EXPERIENCE: LOW, MEDIUM, HIGH):

EXPERIENCE	
HIGH	IN-PERSON ONLY
HIGH	IN-PERSON WITH SOME PARTICIPATION BY CONFERENCE CALL
NONE	MEDIATION BY CONFERENCE CALL
NONE	ONLINE DISPUTE RESOLUTION (MEDIATION WITH VIDEO COMPONENT)