

ELDERCARE MEDIATOR QUESTIONNAIRE

A. BASIC INFORMATION:

LOCATION(S):

"I WILL MEDIATE IN THE FOLLOWING LOCATION(S)":

LIST AT LEAST ONE STATE, AND UP TO 2 ADDITIONAL STATES OR METROPOLITAN AREAS OUTSIDE OF THE FIRST STATE LISTED (MAXIMUM 3).

Hawaii
California

YOUR NAME: Barbara Bishop

BUSINESS NAME: Hawaii Conflict Mangement Services

ADDRESS: 1636 St Louis Drive
Honolulu, Hawaii,
96816

PHONES: 808-734-6119
808-721-0349

FAX: 808-537-1377

EMAIL: bishopmediator@yahoo.com

WEBSITE:

LANGUAGES SPOKEN FLUENTLY:

English

FEES PER HOUR & OTHER FEES (EG. TRAVEL):

Fees are negotiable

DO YOU HAVE MEDIATOR MALPRACTICE INSURANCE? Yes

B. BACKGROUND:

OVERVIEW OF BACKGROUND

(PRIMARY PROFESSION, ETC. MAXIMUM 50 WORDS):

Primary Profession for over 11 years is a Mediator.
Barbara comes to be a mediator through a diverse career path; she has been a marketing and promotion representative for international companies, hotel industry, counselor with inner-city clients in an overnight shelter, property manager, sales and a bartender.

GENERAL MEDIATION EXPERIENCE (MAX 30 WORDS):

Family Mediator, Parenting Counselor, issues regarding family breakdown/family businesses
Trainer/Facilitator and Communication Coach
Community and Victim/Offender Mediation, Small Claims and court related projects, workplace and EAP issues.

NUMBER OF MEDIATED DISPUTES (ANY KIND--MINIMUM 5 TO BE LISTED):

over 300

NUMBER OF MEDIATED DISPUTES INVOLVING HIGH-CONFLICT FAMILY MEDIATION:

over 300

ELDERCARE MEDIATION EXPERIENCE: NUMBER OF EM DISPUTES MEDIATED:

5 or More

NUMBER OF YEARS YOU HAVE MEDIATED: eleven years

GERIATRIC EXPERIENCE (MAX 30 WORDS):

Consulted with Elder Abuse Teams, projects involving multi-cultural programs related to family integration into the community.
Landlord/Tenant and Care Facility issues.
Program involving Mental Health Warrants through the Courts.

OTHER

(EG. PERSONAL EXPERIENCE WITH FAMILY DECISIONMAKING REGARDING PARENTS, ETC. MAX 30 WORDS):

Family business succession issues, adult siblings related to wills and estates, grandparents involved in parenting during family breakdown.
Grandparents denied access to their grandchildren, addictions and personality disorders.

C. EDUCATION, ASSOCIATIONS, AND LICENSES/MEDIATOR REGISTRIES:

EDUCATIONAL DEGREE(S), MAJOR(S), & INSTITUTION(S):

Five years of post secondary education at the University of Alberta and Grant MacEwan College
Associate degree in Conflict Management from the Alberta Arbitration and Mediation Society

PROFESSIONAL ASSOCIATIONS: MEDIATION (IF ASSOCIATION FOR CONFLICT RESOLUTION (ACR), INCLUDE WHETHER PRACTITIONER MEMBER), GERIATRIC, THERAPIST, LEGAL, ETC. (MAX 30 WORDS):

The Association of Family and Conciliation Courts
ACR Practitioner Member (Hawaii Chapter Board Member)
Mediation Center of the Pacific (Senior Mediator)
Mediation and Restorative Justice Center

MEDIATOR REGISTRIES/CERTIFICATION/LICENSES

(NOTE IF YOU RECEIVED ANY DISCIPLINARY ACTIONS) (MAX 30 WORDS):

ADR Institute of Canada Chartered Mediator (C. Med.)
 Alberta Family Mediation Society Registered Family Mediator (RFM)
 Mediate.com
 Workplace Mediation Association Accredited Employee Assistance Program
 Mediator (Acc.EAP med.)

**D.
 TYPES OF ELDERCARE MEDIATION DISPUTES THAT
 YOU WILL MEDIATE:**

**CHECK ALL THAT APPLY & CHECK TYPES OF EM DISPUTES THAT YOU
 HAVE ALREADY MEDIATED:**

WILL	HAVE
Quality of Life	Quality of Life
Housing	Housing
Car Keys, Driving, Transportation	Caregiving
Caregiving	Working through Family Fights
Working through Family Fights	Wills, Trusts, Estates
Wills, Trusts, Estates	Division or Sale of Farms, Businesses, Property
Health Care Decisions	Health Care Decisions
Emergency Decisions	Resident Injury, level of care, Wrongful Death
Planning Ahead for End of Life Decisions	
Resident Injury, level of care, Wrongful Death	
Other (List):	
None Listed	None Listed

**E.
 MEDIATION TRAINING:**

**TRAINING IN BASIC MEDIATION
 (MINIMUM 40 HOURS OF GENERAL MEDIATION TRAINING):
 NOTE TYPE (FAMILY, CIVIL, COMMUNITY MEDIATION OR OTHER,
 TITLE(S), TOTAL NUMBER OF HOURS, TRAINERS)
 (MAX 30 WORDS):**

Over 200 hours of Basic
 Timeframe of 11 years:
 Harvard model, narrative, restorative justice, transformative, advanced ADR
 processes and mediation skills

Continued training in personality disorders, Aboriginal/multi-cultures, mental health and addictions, dynamics of domestic violence

**TRAINING RECEIVED IN ELDERCARE MEDIATION:
NOTE TITLES, TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):**

ADR conferences related to Family
20 hours

TRAINING IN DOMESTIC VIOLENCE: NOTE TITLE(S), TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):

Extensive training in Canada with Domestic Violence Protocols related to Mediation, Spousal Violence teams, Training through the Justice system, Community Initiatives Against Violence, High Conflict Parents

**SUMMARY OF OTHER ADVANCED MEDIATION TRAINING:
NOTE TITLE(S), TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):**

Extensive training

**WERE YOU A TRAINER FOR ANY NOTED ABOVE? Yes
IF SO, LIST HOURS:**

For the past three years consulted and trained Focus on Communication in Conflict a course for parents and family members
Coached and trained mediators in skills and process.
Trained court staff in mediation skills

F. MODELS AND PROCEDURES USED AS A MEDIATOR:

MODEL(S) OF MEDIATION USED PRIMARILY:

FACILITATIVE
TRANSFORMATIVE

TYPE(S) OF MEDIATION SESSION USED (NOTE ALL YOU USE, THEN FOR EACH CATEGORY, LIST YOUR LEVEL OF EXPERIENCE: LOW, MEDIUM, HIGH):

EXPERIENCE	
HIGH	IN-PERSON ONLY
MEDIUM	IN-PERSON WITH SOME PARTICIPATION BY CONFERENCE CALL
LOW	MEDIATION BY CONFERENCE CALL
NONE	ONLINE DISPUTE RESOLUTION (MEDIATION WITH VIDEO COMPONENT)