

ELDERCARE MEDIATOR QUESTIONNAIRE

A. BASIC INFORMATION:

LOCATION(S):

**"I WILL MEDIATE IN THE FOLLOWING LOCATION(S)":
LIST AT LEAST ONE STATE, AND UP TO 2 ADDITIONAL STATES OR
METROPOLITAN AREAS OUTSIDE OF THE FIRST STATE LISTED.**

CO

YOUR NAME: Debbie Reinberg/John Rymers
BUSINESS NAME: ELDEResolutions LLC
ADDRESS: 7430 E. Caley Avenue #130E
Centennial, CO 80111
PHONES: 303/268-2281 - John
303/268-2282 - Debbie
FAX: 303/268-2284
EMAIL: info@elderresolutions.com
WEBSITE: www.elderresolutions.com

LANGUAGES SPOKEN FLUENTLY:

English

FEES PER HOUR & OTHER FEES (EG. TRAVEL):

\$ 175/ single mediator

\$ 300/ co-mediation

No additional charges for travel

DO YOU HAVE MEDIATOR MALPRACTICE INSURANCE? Yes

B. BACKGROUND:

**OVERVIEW OF BACKGROUND
(PRIMARY PROFESSION, ETC. MAXIMUM 50 WORDS):**

John Rymers is a mediator and Licensed Professional Counselor, and has been a mediator in private practice since 1986. John received training as a mediator in 1984 from CDR Associates and worked with CDR, teaching mediation and negotiation and as a Senior Associate. He is an Advanced Practitioner member of the Association for Conflict Resolution)

Debbie Reinberg started working in the geriatric field in 1987. As Vice-President, she was responsible for implementing hospital-based geriatric outpatient primary care programs. She formed ElderCARE Network, a geriatric care management company, in 1997. Debbie served as the Executive Director for the Colorado Chapter of the National Association of Social Workers. Debbie first took mediation courses in 2005 and has focused on elder mediation ever since!

GENERAL MEDIATION EXPERIENCE (MAX 30 WORDS):

John has mediated over 1000 cases; his practice has mostly been in the area of domestic relations, working with high-conflict divorce clients as a mediator, custody evaluator, Child and Family Investigator (CFI) and as an arbitrator.

Debbie has mediated about 25 cases, mostly in the elder care arena.

NUMBER OF MEDIATED DISPUTES (ANY KIND--MINIMUM 5 TO BE LISTED):

26+

NUMBER OF MEDIATED DISPUTES INVOLVING HIGH-CONFLICT FAMILY MEDIATION:

5+

ELDERCARE MEDIATION EXPERIENCE: NUMBER OF EM DISPUTES MEDIATED:

5 or More

NUMBER OF YEARS YOU HAVE MEDIATED: 25 (John); 4 (Debbie)

GERIATRIC EXPERIENCE (MAX 30 WORDS):

Debbie has over 23 years of experience in the geriatric arena - implementing programs and as a geriatric care manager - assessing, providing care plans and identifying referrals for older adults and their families.

John has been learning about older adults through a variety of programs, including an Ombudsman Training program, various legal workshops and from Debbie!

OTHER (EG. PERSONAL EXPERIENCE WITH FAMILY DECISIONMAKING REGARDING PARENTS, ETC. MAX 30 WORDS):

Debbie is currently working with three sisters regarding Dad's progressive neurodegenerative disease not yet fully diagnosed.

**C.
EDUCATION, ASSOCIATIONS, AND LICENSES/MEDIATOR REGISTRIES:**

EDUCATIONAL DEGREE(S), MAJOR(S), & INSTITUTION(S):

John - Master's degree from the University of Northern Colorado in psychology.

Debbie - Master's degree in Business from the University of Denver and a Bachelor's degree in Social Psychology from the University of Texas (Austin).

**PROFESSIONAL ASSOCIATIONS: MEDIATION
(IF ASSOCIATION FOR CONFLICT RESOLUTION (ACR), INCLUDE WHETHER
PRACTITIONER MEMBER), GERIATRIC, THERAPIST, LEGAL, ETC. (MAX 30
WORDS):**

John is an Advanced Practitioner member of the Association for Conflict Resolution. He is an LPC (licensed professional counselor)

Debbie is currently and has been a member of numerous geriatric associations, including Women's Estate Planning Council, Colorado Alliance of Geriatric Care Managers. She received the Outstanding Chapter Member Award by the Western Regional Chapter of the National Association of Professional Geriatric Care Managers in 2002.

We are both members of a Colorado Bar Association joint committee regarding Elder Law/Trusts and Estates/ADR. This group is now providing volunteer mediation to Denver Probate Court.

**MEDIATOR REGISTRIES/CERTIFICATION/LICENSES
(NOTE IF YOU RECEIVED ANY DISCIPLINARY ACTIONS) (MAX 30 WORDS)**

**D.
TYPES OF ELDERCARE MEDIATION DISPUTES THAT YOU WILL MEDIATE:**

CHECK ALL THAT APPLY & CHECK TYPES OF EM DISPUTES THAT YOU HAVE ALREADY MEDIATED:	
WILL	HAVE
Geriatric Assessment	Geriatric Assessment
Quality of Life	Quality of Life
Housing	Housing
Car Keys, Driving & Transportation (limitations on driving, testing, transportation to medical appointments, friends, social events & church)	
Caregiving (division of duties, relief for caregivers, level of care needed, planning vacations for parents & caregivers)	Caregiving (division of duties, relief for caregivers, level of care needed, planning vacations for parents & caregivers)
Financial Decisions	Financial Decisions
Working through Family Fights (improving sibling relationships,	Working through Family Fights (improving sibling relationships,

learning communication skills, & working as a team)	learning communication skills, & working as a team)
Wills, Trusts, Estates	Wills, Trusts, Estates
Working through Family Fights	Working through Family Fights
Powers of Attorney, Avoiding Guardianship	Powers of Attorney, Avoiding Guardianship
Health Care Decisions	
Emergency Decisions	Emergency Decisions
	Planning Ahead for End of Life Decisions (funeral planning & Advanced Directives (Living Wills/Life Prolongation, organ donation
Division or Sale of Farms; Businesses; Property	
Other (List):	

**E.
MEDIATION TRAINING:**

**TRAINING IN BASIC MEDIATION (MINIMUM 40 HOURS OF GENERAL MEDIATION TRAINING):
NOTE TYPE (FAMILY, CIVIL, COMMUNITY MEDIATION OR OTHER, TITLE(S),
TOTAL NUMBER OF HOURS, TRAINERS)**

John - many, many hours of training post-CDR Mediation training in 1984
Debbie - 40-hour training from IADR; Healthcare/Eldercare Mediation from from IADR; Elder Mediation from Elder Decisions variety of local training

**TRAINING RECEIVED IN ELDERCARE MEDIATION:
NOTE TITLES, TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):**

TRAINING IN DOMESTIC VIOLENCE: NOTE TITLE(S), TOTAL NUMBER OF

HOURS & TRAINERS (MAX 30 WORDS):

**SUMMARY OF OTHER ADVANCED MEDIATION TRAINING:
NOTE TITLE(S), TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):**

**WERE YOU A TRAINER FOR ANY NOTED ABOVE?
IF SO, LIST HOURS:**

**F.
MODELS AND PROCEDURES USED AS A MEDIATOR:**

MODEL(S) OF MEDIATION USED PRIMARILY:

TYPE(S) OF MEDIATION SESSION USED (NOTE ALL YOU USE, THEN FOR EACH CATEGORY, LIST YOUR LEVEL OF EXPERIENCE: LOW, MEDIUM, HIGH):

EXPERIENCE	
HIGH	IN-PERSON ONLY
MEDIUM	IN-PERSON WITH SOME PARTICIPATION BY CONFERENCE CALL
LOW	MEDIATION BY CONFERENCE CALL
LOW	ONLINE DISPUTE RESOLUTION (MEDIATION WITH VIDEO COMPONENT)