

ELDERCARE MEDIATOR QUESTIONNAIRE

A. BASIC INFORMATION:

LOCATION(S):

"I WILL MEDIATE IN THE FOLLOWING LOCATION(S)":

LIST AT LEAST ONE STATE, AND UP TO 2 ADDITIONAL STATES OR METROPOLITAN AREAS OUTSIDE OF THE FIRST STATE LISTED (MAXIMUM 3).

Colorado. Additional states, to be determined.

YOUR NAME: Diana Ward-Collins RN MSN

BUSINESS NAME: LNN Mediation

ADDRESS: 8097 South Yukon Way

Littleton, CO 80128

PHONES: 303 933-3588

FAX: call

EMAIL: wardlnn@msn.com

WEBSITE:

LANGUAGES SPOKEN FLUENTLY:

English

FEES PER HOUR & OTHER FEES (EG. TRAVEL):

\$125.00/hour plus expenses

DO YOU HAVE MEDIATOR MALPRACTICE INSURANCE? No

B. BACKGROUND:

OVERVIEW OF BACKGROUND

(PRIMARY PROFESSION, ETC. MAXIMUM 50 WORDS):

Forty + years in healthcare as a nurse clinician, educator, author, and administrator in various states and in Japan.

GENERAL MEDIATION EXPERIENCE (MAX 30 WORDS):

I began my initial experience in mediation in 1995 after attending various focused courses (EEO, victim offender, community). Currently I provide services to: private parties, government entities, Post Office, & Medicare.

NUMBER OF MEDIATED DISPUTES (ANY KIND--MINIMUM 5 TO BE LISTED):

100-300

NUMBER OF MEDIATED DISPUTES INVOLVING HIGH-CONFLICT FAMILY MEDIATION:

10-25

ELDERCARE MEDIATION EXPERIENCE: NUMBER OF EM DISPUTES MEDIATED:

10 or More

NUMBER OF YEARS YOU HAVE MEDIATED: 12

GERIATRIC EXPERIENCE (MAX 30 WORDS):

Extensive-as a nurse within home, ambulatory settings and acute care settings.

OTHER

(EG. PERSONAL EXPERIENCE WITH FAMILY DECISIONMAKING REGARDING PARENTS, ETC. MAX 30 WORDS):

I've been on both sides as a professional and personally with family & friends. We used mediation in 1997 for our mother which- was a powerful experience. As a nurse, I've worked with many patients and families to reach a consensual decision, which is vital.

**C.
EDUCATION, ASSOCIATIONS, AND LICENSES/MEDIATOR REGISTRIES:**

EDUCATIONAL DEGREE(S), MAJOR(S), & INSTITUTION(S):

Diploma in Nursing Mercy Hospital Denver, CO 1962

Bachelor of Science in nursing (BSN) George Mason University-Fairfax VA 1978

Master of Science in Nursing (MSN) George Mason University 1981

PROFESSIONAL ASSOCIATIONS: MEDIATION

(IF ASSOCIATION FOR CONFLICT RESOLUTION (ACR), INCLUDE WHETHER PRACTITIONER MEMBER), GERIATRIC, THERAPIST, LEGAL, ETC. (MAX 30 WORDS):

American Nurses Association

Colorado Nurses Association

Jefferson County Mediation Services

MEDIATOR REGISTRIES/CERTIFICATION/LICENSES

(NOTE IF YOU RECEIVED ANY DISCIPLINARY ACTIONS) (MAX 30 WORDS):

Colorado license-RN

**D.
TYPES OF ELDERCARE MEDIATION DISPUTES THAT YOU WILL MEDIATE:**

CHECK ALL THAT APPLY & CHECK TYPES OF EM DISPUTES THAT YOU HAVE ALREADY MEDIATED:

WILL	HAVE
Quality of Life X	Quality of Life X
Housing X	Housing X
Car Keys, Driving, Transportation X	Car Keys, Driving, Transportation X
Caregiving X	Working through Family Fights X

Financial Decisions X	Health Care Decisions X
Working through Family Fights X	Emergency Decisions
Geriatric Assessment	Planning Ahead for End of Life Decisions X
Wills, Trusts, Estates	Resident Injury, level of care, Wrongful Death X
Division or Sale of Farms, Businesses, Property	
Powers of Attorney, Avoiding Guardianship X	
Health Care Decisions X	
Emergency Decisions X	
Planning Ahead for End of Life Decisions X	
Resident Injury, level of care, Wrongful Death X	
Other (List):	
None Listed	None Listed

**E.
MEDIATION TRAINING:**

**TRAINING IN BASIC MEDIATION (MINIMUM 40 HOURS OF GENERAL MEDIATION TRAINING):
NOTE TYPE (FAMILY, CIVIL, COMMUNITY MEDIATION OR OTHER, TITLE(S), TOTAL NUMBER OF HOURS, TRAINERS) (MAX 30 WORDS):**
Basic Mediation-40 hours
Victim/Offender (#2) 40 hours
Custody - 20
Divorce/Child custody-40 hours
Numerous conferences

**TRAINING RECEIVED IN ELDERCARE MEDIATION:
NOTE TITLES, TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):**
Education/experience as a nurse dealt with eldercare
Presented 3 programs on transgenerational mediation

TRAINING IN DOMESTIC VIOLENCE: NOTE TITLE(S), TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):
Jefferson County 8 hour program

**SUMMARY OF OTHER ADVANCED MEDIATION TRAINING:
 NOTE TITLE(S), TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):**
 Advanced Mediation 40 hour S Somberg
 Transformative Mediation-40 hour US Postal System

WERE YOU A TRAINER FOR ANY NOTED ABOVE? Yes
IF SO, LIST HOURS:
 Three separate programs. --6 hour total Transgenerational Mediation
 Applied Ethics in Mediation-2 hour
 Bringing Personal Self to Table in Mediation- 2 hours
 EEO Mediation-1.5 hour

F.
MODELS AND PROCEDURES USED AS A MEDIATOR:

MODEL(S) OF MEDIATION USED PRIMARILY:
 FACILITATIVE
 TRANSFORMATIVE

TYPE(S) OF MEDIATION SESSION USED (NOTE ALL YOU USE, THEN FOR EACH CATEGORY, LIST YOUR LEVEL OF EXPERIENCE: LOW, MEDIUM, HIGH):

EXPERIENCE	
HIGH	IN-PERSON ONLY
NONE	IN-PERSON WITH SOME PARTICIPATION BY CONFERENCE CALL
NONE	MEDIATION BY CONFERENCE CALL
NONE	ONLINE DISPUTE RESOLUTION (MEDIATION WITH VIDEO COMPONENT)