

ELDERCARE MEDIATOR QUESTIONNAIRE

A. BASIC INFORMATION:

LOCATION(S):

**"I WILL MEDIATE IN THE FOLLOWING LOCATION(S)":
LIST AT LEAST ONE STATE, THE STATE WHERE YOUR OFFICE IS LOCATED,
AND ANY ADDITIONAL STATES OR METROPOLITAN AREAS OUTSIDE OF
THE FIRST STATE LISTED. NOTE YOUR TRAVEL COSTS.**

California, Reno/Tahoe area

YOUR NAME: Ilene Diamond, JD, PsyD

BUSINESS NAME:

ADDRESS: 760 Market Street, Suite 1019
San Francisco, CA 94102

PHONES: (415) 820-1508

FAX:

EMAIL: diamondmediation@gmail.com

WEBSITE: <http://www.diamondmediation.com>

LANGUAGES SPOKEN FLUENTLY: English

FEES PER HOUR & OTHER FEES (EG. TRAVEL):

\$250.00 per hour (non-litigated cases); \$350 hour (litigated cases); travel
\$100/hour after first 30 minutes.

DO YOU HAVE MEDIATOR MALPRACTICE INSURANCE? Yes

B. BACKGROUND:

OVERVIEW OF BACKGROUND

(PRIMARY PROFESSION, ETC. MAXIMUM 50 WORDS):

I am a licensed clinical psychologist who previously had a career as an attorney. I served as a law clerk in federal court for 2 years and litigated in private practice. I have over ten years of clinical experience in a variety of settings, including psychiatry and chemical dependency clinics at a major medical center, community mental health, public schools, and community college. My work has involved individual therapy and assessment with children as young as five, adolescents and adults of all ages, as well as family, couples and group therapy, psychological testing, on-call crisis management and triage, and hospital consultation.

GENERAL MEDIATION EXPERIENCE (MAX 30 WORDS):

I have volunteered with Community Boards of San Francisco, a neighborhood-

based conflict resolution service, since 2002 as a mediator and as a mediation trainer and role play coach. I maintain a private mediation practice in San Francisco, and I am available for mediation of both litigated and non-litigated disputes.

NUMBER OF MEDIATED DISPUTES (ANY KIND--MINIMUM 5 TO BE LISTED):

over 25

NUMBER OF MEDIATED DISPUTES INVOLVING HIGH-CONFLICT FAMILY MEDIATION:

Over 5

ELDERCARE MEDIATION EXPERIENCE: NUMBER OF EM DISPUTES MEDIATED:

Less 5

NUMBER OF YEARS YOU HAVE MEDIATED: 7

GERIATRIC EXPERIENCE (MAX 30 WORDS):

Clinical work with elders, including assessment and psychotherapy. Familiar with medical issues affecting health of seniors, including diabetes, cardiovascular, dementia, and drug and alcohol dependence.

OTHER:

Experience with family therapy.

C.

EDUCATION, ASSOCIATIONS, AND LICENSES/MEDIATOR REGISTRIES:

EDUCATIONAL DEGREE(S), MAJOR(S), & INSTITUTION(S):

Cornell University, B.A. Psychology

University of Illinois College of Law, J.D. magna cum laude

Wright Institute, Psy.D.

Licensed attorney and licensed clinical psychologist

PROFESSIONAL ASSOCIATIONS:

APA (American Psychological Association)

CPA (California Psychological Association)

MEDIATOR REGISTRIES/CERTIFICATION/LICENSES:

California State Bar #179772
California Board of Psychology PSY #21575

CERTIFICATION AND TRAINING:

**D.
TYPES OF ELDERCARE MEDIATION DISPUTES THAT YOU WILL
MEDIATE:**

**CHECK ALL THAT APPLY & CHECK TYPES OF EM DISPUTES THAT YOU
HAVE ALREADY MEDIATED:**

WILL	HAVE
Quality of Life	Quality of Life
Housing	Housing
Car Keys, Driving & Transportation (limitations on driving, testing, transportation to medical appointments, friends, social events & church)	
Caregiving (division of duties, relief for caregivers, level of care needed, planning vacations for parents & caregivers)	Caregiving (division of duties, relief for caregivers, level of care needed, planning vacations for parents & caregivers)
Financial Decisions	Financial Decisions
Working through Family Fights (improving sibling relationships, learning communication skills, & working as a team)	Working through Family Fights (improving sibling relationships, learning communication skills, & working as a team)
Geriatric Assessment	
Wills, Trusts & Estates (planning, distribution of assets, & resolution of family disputes)	Wills, Trusts & Estates (planning, distribution of assets, & resolution of family disputes)
Division or Sale of Farms, Businesses & Property	
Powers of Attorney & Avoiding Guardianship	
Health Care Decisions	
Emergency Decisions	
Planning Ahead for End of Life Decisions (funeral planning & Advanced Directives (Living Wills/Life Prolongation, organ donation preference, appointment of health care representatives)	
Resident Injury; level of care; Wrongful Death	

Other (List): Family mediation of any type	

**E.
MEDIATION TRAINING:**

**TRAINING IN BASIC MEDIATION
(MINIMUM 40 HOURS OF GENERAL MEDIATION TRAINING):
NOTE TYPE (FAMILY, CIVIL, COMMUNITY MEDIATION OR OTHER,
TITLE(S), TOTAL NUMBER OF HOURS, TRAINERS)**

40 hour general mediation training, Community Boards of San Francisco
16 hour Family Law for Mediators training, May 2008

**TRAINING RECEIVED IN ELDERCARE MEDIATION:
NOTE TITLES, TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):**

**TRAINING IN DOMESTIC VIOLENCE: NOTE TITLE(S), TOTAL NUMBER OF
HOURS & TRAINERS (MAX 30 WORDS):**

**SUMMARY OF OTHER ADVANCED MEDIATION TRAINING:
NOTE TITLE(S), TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):**

**WERE YOU A TRAINER FOR ANY NOTED ABOVE? Yes
IF SO, LIST HOURS:**

Served as a trainer and role play coach for several 40 hour mediation trainings for Community Boards of San Francisco over past 7 years, most recently in March 2009.

**F.
MODELS AND PROCEDURES USED AS A MEDIATOR:**

**MODEL(S) OF MEDIATION USED PRIMARILY:
FACILITATIVE**

TYPE(S) OF MEDIATION SESSION USED (NOTE ALL YOU USE, THEN FOR EACH CATEGORY, LIST YOUR LEVEL OF EXPERIENCE: LOW, MEDIUM, HIGH):

EXPERIENCE	
HIGH	IN-PERSON ONLY
LOW	WITH SOME PARTICIPATION BY CONFERENCE CALL
NONE	MEDIATION BY CONFERENCE CALL
NONE	ONLINE DISPUTE RESOLUTION (MEDIATION WITH VIDEO COMPONENT)