

ELDERCARE MEDIATOR QUESTIONNAIRE

A. BASIC INFORMATION:

LOCATION(S):

"I WILL MEDIATE IN THE FOLLOWING LOCATION(S)":

LIST AT LEAST ONE STATE, AND UP TO 2 ADDITIONAL STATES OR METROPOLITAN AREAS OUTSIDE OF THE FIRST STATE LISTED (MAXIMUM 3).

North Carolina, South Carolina, Virginia

YOUR NAME: Jacquelyn Podger
BUSINESS NAME: Jacquelyn Podger
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Durham, NC 27705
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919-613-7612 (W)
FAX:
EMAIL: jacquelyn.podger@duke.edu
WEBSITE:

LANGUAGES SPOKEN FLUENTLY:

English

FEES PER HOUR & OTHER FEES (EG. TRAVEL):

Negotiable

DO YOU HAVE MEDIATOR MALPRACTICE INSURANCE? No

B. BACKGROUND:

OVERVIEW OF BACKGROUND

(PRIMARY PROFESSION, ETC. MAXIMUM 50 WORDS):

Currently Senior Practice Partner for HR/Learning and Organization Development at Duke University

GENERAL MEDIATION EXPERIENCE (MAX 30 WORDS):

Mediated child custody disputes for Durham and Mecklenburg Counties in NC.
Mediated Superior Court Disputes for NC. Mediated employee disputes for Duke.
Mediated community cases for the city of Durham

NUMBER OF MEDIATED DISPUTES (ANY KIND--MINIMUM 5 TO BE LISTED):

over 300

NUMBER OF MEDIATED DISPUTES INVOLVING HIGH-CONFLICT FAMILY MEDIATION:

100-300

ELDERCARE MEDIATION EXPERIENCE: NUMBER OF EM DISPUTES MEDIATED:

5 or More

NUMBER OF YEARS YOU HAVE MEDIATED: 25

GERIATRIC EXPERIENCE (MAX 30 WORDS):

Much experience with Hospice of Durham and United Family Services in Charlotte, NC

OTHER

(EG. PERSONAL EXPERIENCE WITH FAMILY DECISIONMAKING REGARDING PARENTS, ETC. MAX 30 WORDS):

**C.
EDUCATION, ASSOCIATIONS, AND LICENSES/MEDIATOR REGISTRIES:**

EDUCATIONAL DEGREE(S), MAJOR(S), & INSTITUTION(S):

B.S. Ed Speech Communications from Eastern Illinois University
M.A. In Counseling from Bradley University

PROFESSIONAL ASSOCIATIONS: MEDIATION (IF ASSOCIATION FOR CONFLICT RESOLUTION (ACR), INCLUDE WHETHER PRACTITIONER MEMBER), GERIATRIC, THERAPIST, LEGAL, ETC. (MAX 30 WORDS):

SHRM, TSHRM
Local Mediation Group from NC

MEDIATOR REGISTRIES/CERTIFICATION/LICENSES (NOTE IF YOU RECEIVED ANY DISCIPLINARY ACTIONS) (MAX 30 WORDS):

Certified from the Association of Family Conciliation Courts
Certified from Beason and Ellis in Durham

**D.
TYPES OF ELDERCARE MEDIATION DISPUTES THAT YOU WILL MEDIATE:**

CHECK ALL THAT APPLY & CHECK TYPES OF EM DISPUTES THAT YOU HAVE ALREADY MEDIATED:

WILL

Quality of Life

HAVE

Housing

Financial Decisions	Car Keys, Driving, Transportation
Geriatric Assessment	Caregiving
Wills, Trusts, Estates	Working through Family Fights
Division or Sale of Farms, Businesses, Property	Powers of Attorney, Avoiding Guardianship
Health Care Decisions	Planning Ahead for End of Life Decisions
Emergency Decisions	
Resident Injury, level of care, Wrongful Death	
Other (List):	
None Listed	None Listed

**E.
MEDIATION TRAINING:**

**TRAINING IN BASIC MEDIATION
(MINIMUM 40 HOURS OF GENERAL MEDIATION TRAINING):
NOTE TYPE (FAMILY, CIVIL, COMMUNITY MEDIATION OR OTHER,
TITLE(S), TOTAL NUMBER OF HOURS, TRAINERS)
(MAX 30 WORDS):**

Family
Civil and Community (Superior Court Certified)

**TRAINING RECEIVED IN ELDERCARE MEDIATION:
NOTE TITLES, TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):**

**TRAINING IN DOMESTIC VIOLENCE: NOTE TITLE(S), TOTAL NUMBER OF
HOURS & TRAINERS (MAX 30 WORDS):**

Domestic Violence certified as a call center volunteer and Displaced Homemaker instructor

**SUMMARY OF OTHER ADVANCED MEDIATION TRAINING:
NOTE TITLE(S), TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):**

**WERE YOU A TRAINER FOR ANY NOTED ABOVE? Yes
IF SO, LIST HOURS:**

Many

F.

MODELS AND PROCEDURES USED AS A MEDIATOR:

MODEL(S) OF MEDIATION USED PRIMARILY:

FACILITATIVE

TYPE(S) OF MEDIATION SESSION USED (NOTE ALL YOU USE, THEN FOR EACH CATEGORY, LIST YOUR LEVEL OF EXPERIENCE: LOW, MEDIUM, HIGH):

EXPERIENCE	
HIGH	IN-PERSON ONLY
MEDIUM	IN-PERSON WITH SOME PARTICIPATION BY CONFERENCE CALL
MEDIUM	MEDIATION BY CONFERENCE CALL
LOW	ONLINE DISPUTE RESOLUTION (MEDIATION WITH VIDEO COMPONENT)