

ELDERCARE MEDIATOR QUESTIONNAIRE

A. BASIC INFORMATION:

LOCATION(S):

"I WILL MEDIATE IN THE FOLLOWING LOCATION(S)":

LIST AT LEAST ONE STATE, AND UP TO 2 ADDITIONAL STATES OR METROPOLITAN AREAS OUTSIDE OF THE FIRST STATE LISTED (MAXIMUM 3).

Colorado...Denver, Boulder metro areas

YOUR NAME: Kelly Blair Roberts
BUSINESS NAME: TakeCare...ElderCare Solutions
ADDRESS: 1810 S. Eudora Street
Denver, CO 80222
PHONES: 303-758-3718
FAX:
EMAIL: Kelly@TakeCareSolutions.com
WEBSITE: TakeCareSolutions.com

LANGUAGES SPOKEN FLUENTLY:

English

FEES PER HOUR & OTHER FEES (EG. TRAVEL):

\$80.00 per hour face to face

\$65.00 per hour phone interaction

DO YOU HAVE MEDIATOR MALPRACTICE INSURANCE? No

B. BACKGROUND:

OVERVIEW OF BACKGROUND

(PRIMARY PROFESSION, ETC. MAXIMUM 50 WORDS):

Project management for government and non-profits in 80s and 90s; personal coach since 2000, community mediator since 1993 -- currently eldercare consultant

GENERAL MEDIATION EXPERIENCE (MAX 30 WORDS):

Mediation/facilitation experience with community organizations, government entities, workplace conflicts

NUMBER OF MEDIATED DISPUTES (ANY KIND--MINIMUM 5 TO BE LISTED):

100-300

NUMBER OF MEDIATED DISPUTES INVOLVING HIGH-CONFLICT FAMILY MEDIATION:

5-9

ELDERCARE MEDIATION EXPERIENCE: NUMBER OF EM DISPUTES MEDIATED:

Less than 5

NUMBER OF YEARS YOU HAVE MEDIATED: 13

GERIATRIC EXPERIENCE (MAX 30 WORDS):

Home hospiced both my parents, private caregiver, longterm care ombudsman, volunteer coordinator for skilled nursing facility

OTHER

(EG. PERSONAL EXPERIENCE WITH FAMILY DECISIONMAKING REGARDING PARENTS, ETC. MAX 30 WORDS):

Mediated conflict between my mother and sister after the death of my father in regards to their co-habitation that prevented legal actions from being taken. Have facilitated meetings between family members wanting to gain clarity in regards to their elders' situations.

**C.
EDUCATION, ASSOCIATIONS, AND LICENSES/MEDIATOR REGISTRIES:**

EDUCATIONAL DEGREE(S), MAJOR(S), & INSTITUTION(S):

Certification training with NLP
Certification training with CDR Associates
Certification training with Coaches Training Institute
Certified ombudsman with DRCOG

PROFESSIONAL ASSOCIATIONS: MEDIATION (IF ASSOCIATION FOR CONFLICT RESOLUTION (ACR), INCLUDE WHETHER PRACTITIONER MEMBER), GERIATRIC, THERAPIST, LEGAL, ETC. (MAX 30 WORDS):

Volunteer with Jefferson County Mediation Program since 1993
Facilitator of the Year Award...2006
Certified ombudsman with Denver Regional Council of Governments since 2004

MEDIATOR REGISTRIES/CERTIFICATION/LICENSES (NOTE IF YOU RECEIVED ANY DISCIPLINARY ACTIONS) (MAX 30 WORDS):

Certification training with CDR in Boulder, 1993

D.
TYPES OF ELDERCARE MEDIATION DISPUTES THAT YOU WILL MEDIATE:

CHECK ALL THAT APPLY & CHECK TYPES OF EM DISPUTES THAT YOU HAVE ALREADY MEDIATED:

WILL	HAVE
Quality of Life	None Checked
Housing	
Car Keys, Driving, Transportation	
Caregiving	
Working through Family Fights	
Health Care Decisions	
Planning Ahead for End of Life Decisions	
Other (List):	
Facilitate/mediate between families and service providers Facilitate/mediate between long-distance family members/ caregivers	None Listed

E.
MEDIATION TRAINING:

TRAINING IN BASIC MEDIATION

(MINIMUM 40 HOURS OF GENERAL MEDIATION TRAINING):

NOTE TYPE (FAMILY, CIVIL, COMMUNITY MEDIATION OR OTHER, TITLE(S), TOTAL NUMBER OF HOURS, TRAINERS)

(MAX 30 WORDS):

40 hours General Mediation Training, 1993, CDR Associates in Boulder, CO
12 hours Family Mediation Training, 2005, Jefferson County Mediation Services
4 hours Tips, Tricks & Techniques: Responding to Behaviors, CDPHE
Beginning & Advanced Training, Longterm Care Ombudsman, DRCOG, 2004, 2005
Certified Practitioner in NLP, NLP Comprehensive, 1999

TRAINING RECEIVED IN ELDERCARE MEDIATION:

NOTE TITLES, TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):

TRAINING IN DOMESTIC VIOLENCE: NOTE TITLE(S), TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):

**SUMMARY OF OTHER ADVANCED MEDIATION TRAINING:
NOTE TITLE(S), TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):**

**Facilitating Appreciative Inquiry, 8 hours, Continuum Consulting Services
Mediating with NLP, 8 hours, Collaborative Growth
Technology of Participation Group Facilitation Methods, 16 hours, Institute of Cultural Affairs**

**WERE YOU A TRAINER FOR ANY NOTED ABOVE? No
IF SO, LIST HOURS:**

**F.
MODELS AND PROCEDURES USED AS A MEDIATOR:**

MODEL(S) OF MEDIATION USED PRIMARILY:

FACILITATIVE

TYPE(S) OF MEDIATION SESSION USED (NOTE ALL YOU USE, THEN FOR EACH CATEGORY, LIST YOUR LEVEL OF EXPERIENCE: LOW, MEDIUM, HIGH):

EXPERIENCE	
HIGH	IN-PERSON ONLY
LOW	IN-PERSON WITH SOME PARTICIPATION BY CONFERENCE CALL
NONE	MEDIATION BY CONFERENCE CALL
NONE	ONLINE DISPUTE RESOLUTION (MEDIATION WITH VIDEO COMPONENT)