

# ELDERCARE MEDIATOR QUESTIONNAIRE

## A. BASIC INFORMATION:

**LOCATION(S):**

**"I WILL MEDIATE IN THE FOLLOWING LOCATION(S)":**

**LIST AT LEAST ONE STATE, AND UP TO 2 ADDITIONAL STATES OR METROPOLITAN AREAS OUTSIDE OF THE FIRST STATE LISTED (MAXIMUM 3).**

Washington  
Portland, Oregon, metro area

**YOUR NAME:** Mary J. Hatzenbeler

**BUSINESS NAME:**

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Vancouver, WA 98663

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**WEBSITE:**

**LANGUAGES SPOKEN FLUENTLY:**

English

**FEES PER HOUR & OTHER FEES (EG. TRAVEL):**

\$125-150 depending on number of participants; 1/2  
fee for travel time

**DO YOU HAVE MEDIATOR MALPRACTICE INSURANCE? Yes**

## B. BACKGROUND:

**OVERVIEW OF BACKGROUND**

**(PRIMARY PROFESSION, ETC. MAXIMUM 50 WORDS):**

As a Licensed Independent Clinical Social Worker in private practice since 1984, I provide general counseling to adult individuals and couples, serve as Guardian Ad Litem on cases involving incapacitated adults or children, and provide mediation services in divorce, guardianships, and general family conflicts. I am licensed as a clinical social worker in Washington and Oregon.

**GENERAL MEDIATION EXPERIENCE (MAX 30 WORDS):**

I was the first mediator in Vancouver, Washington, and have provided this service since 1984. I am an Advanced Practitioner member of the Association for Conflict Resolution. I regularly attend conferences and seminars on guardianships, mediation, and other topics.

**NUMBER OF MEDIATED DISPUTES (ANY KIND--MINIMUM 5 TO BE LISTED):**

over 300

**NUMBER OF MEDIATED DISPUTES INVOLVING HIGH-CONFLICT FAMILY MEDIATION:**

100-300

**ELDERCARE MEDIATION EXPERIENCE: NUMBER OF EM DISPUTES MEDIATED:**

5 or More

**NUMBER OF YEARS YOU HAVE MEDIATED: 22**

**GERIATRIC EXPERIENCE (MAX 30 WORDS):**

I have served as guardian ad litem on almost 500 cases, mostly involving elderly men and women. I have been invited to speak at local meetings and seminars on the topic of guardianship and the needs of the elderly. I regularly attend seminars on topics involving the elderly and/or guardianships.

**OTHER**

**(EG. PERSONAL EXPERIENCE WITH FAMILY DECISIONMAKING REGARDING PARENTS, ETC. MAX 30 WORDS):**

I am a member of the Clark County Vulnerable Adult Task Force, a volunteer group of prosecutors, social service providers, law enforcement and attorneys seeking to more adequately address issues of abuse and financial exploitation among the elderly.

**C.  
EDUCATION, ASSOCIATIONS, AND LICENSES/MEDIATOR  
REGISTRIES:**

**EDUCATIONAL DEGREE(S), MAJOR(S), & INSTITUTION(S):**

**Masters of Social Work, 1980, Portland State University, Portland, Oregon**

**PROFESSIONAL ASSOCIATIONS: MEDIATION**

**(IF ASSOCIATION FOR CONFLICT RESOLUTION (ACR), INCLUDE WHETHER PRACTITIONER MEMBER), GERIATRIC, THERAPIST, LEGAL, ETC. (MAX 30 WORDS):**

**Advanced Practitioner Member, Association for Conflict Resolution. Member National Association of Social Workers, hold the ACSW credential, and serve on the Washington State Ethics Committee. Member Association of Family and Reconciliation Courts, associate member Oregon Psychological Association and Clark County Bar Association.**

**MEDIATOR REGISTRIES/CERTIFICATION/LICENSES**

**(NOTE IF YOU RECEIVED ANY DISCIPLINARY ACTIONS) (MAX 30 WORDS):**

**D.**

**TYPES OF ELDERCARE MEDIATION DISPUTES THAT YOU WILL MEDIATE:**

**CHECK ALL THAT APPLY & CHECK TYPES OF EM DISPUTES THAT YOU HAVE ALREADY MEDIATED:**

<b>WILL</b>	<b>HAVE</b>
Quality of Life	Housing
Housing	Caregiving
Car Keys, Driving, Transportation	Financial Decisions
Caregiving	Working through Family Fights
Financial Decisions	Wills, Trusts, Estates
Working through Family Fights	Planning Ahead for End of Life Decisions
Geriatric Assessment	
Wills, Trusts, Estates	
Division or Sale of Farms, Businesses, Property	
Powers of Attorney, Avoiding Guardianship	

Health Care Decisions

Emergency Decisions

Planning Ahead for End of Life Decisions

Resident Injury, level of care, Wrongful Death

Other (List):

None Listed

None Listed

## **E. MEDIATION TRAINING:**

### **TRAINING IN BASIC MEDIATION**

**(MINIMUM 40 HOURS OF GENERAL MEDIATION TRAINING):**

**NOTE TYPE (FAMILY, CIVIL, COMMUNITY MEDIATION OR OTHER, TITLE(S),  
TOTAL NUMBER OF HOURS, TRAINERS)**

**(MAX 30 WORDS):**

**General family mediation training, 40 hrs., Lois Gold, Portland, Oregon. Attendance at Academy of Family Mediators (now ACR) conferences for about 10 consecutive years.**

### **TRAINING RECEIVED IN ELDERCARE MEDIATION:**

**NOTE TITLES, TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):**

**Seminar "The Art of Mediation" for elder law attorneys, guardians and guardians ad litem, 5 hrs.**

**TRAINING IN DOMESTIC VIOLENCE: NOTE TITLE(S), TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):**

**Seminars: "Domestic Violence & Domestic Relations", 3 hrs.; "Domestic Violence Issues in Family Law," 1 hr.; "Domestic Violence Issues/Parenting plans and Restraining Orders," 1 hr.; "Silent Suffering: Domestic Violence Among the Elderly," 3 hrs.; plus additional workshops as part of annual conferences with ACR, AFCC, & Washington State Bar Association Family Law Section.**

### **SUMMARY OF OTHER ADVANCED MEDIATION TRAINING:**

**NOTE TITLE(S), TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):**

**Attendance at annual conferences sponsored by ACR (formerly AFM) and AFCC.**

**WERE YOU A TRAINER FOR ANY NOTED ABOVE? No**

**IF SO, LIST HOURS:**

## **F. MODELS AND PROCEDURES USED AS A MEDIATOR:**

**MODEL(S) OF MEDIATION USED PRIMARILY:**

**FACILITATIVE**

**TYPE(S) OF MEDIATION SESSION USED (NOTE ALL YOU USE, THEN FOR EACH CATEGORY, LIST YOUR LEVEL OF EXPERIENCE: LOW, MEDIUM, HIGH):**

<b>EXPERIENCE</b>	
<b>HIGH</b>	<b>IN-PERSON ONLY</b>
<b>LOW</b>	<b>IN-PERSON WITH SOME PARTICIPATION BY CONFERENCE CALL</b>
<b>MEDIUM</b>	<b>MEDIATION BY CONFERENCE CALL</b>
<b>NONE</b>	<b>ONLINE DISPUTE RESOLUTION (MEDIATION WITH VIDEO COMPONENT)</b>