

# ELDERCARE MEDIATOR QUESTIONNAIRE

## A. BASIC INFORMATION:

**LOCATION(S):**

**"I WILL MEDIATE IN THE FOLLOWING LOCATION(S)":**

**LIST AT LEAST ONE STATE, AND UP TO 2 ADDITIONAL STATES OR METROPOLITAN AREAS OUTSIDE OF THE FIRST STATE LISTED (MAXIMUM 3).**

California

**YOUR NAME:** Nancy J. Milton  
**BUSINESS NAME:** Progress Mediation  
**ADDRESS:** 5050 Laguna Blvd., Suite 112-619  
Elk Grove, CA 95758  
**PHONES:** (916) 612-1546  
**FAX:**  
**EMAIL:** [njmilton@progressmediation.com](mailto:njmilton@progressmediation.com)  
**WEBSITE:** [www.progressmediation.com](http://www.progressmediation.com)

**LANGUAGES SPOKEN FLUENTLY:**

English

**FEES PER HOUR & OTHER FEES (EG. TRAVEL):**

\$150 - 200 per hour depending upon complexity of issues; \$50 per hour for travel time

**DO YOU HAVE MEDIATOR MALPRACTICE INSURANCE? Yes**

## B. BACKGROUND:

**OVERVIEW OF BACKGROUND**

**(PRIMARY PROFESSION, ETC. MAXIMUM 50 WORDS):**

I have been a trained mediator since 1991 and a member of the State Bar of California since 1994. Prior to attending McGeorge School of Law, I was a paralegal for 11 years working in various law firms and corporations on the East Coast and in California. Upon discovering mediation and its benefits during my second year of law school, I decided that I would practice law with an emphasis on mediation offering my clients a better way to resolve their conflicts.

**GENERAL MEDIATION EXPERIENCE (MAX 30 WORDS):**

**I have mediated conflicts for the Sacramento Mediation Center and the Sacramento Superior Court, Family Law Division. I am a member of the Yolo County Superior Court Mediation Panel and the Third District Court of Appeal Mediation Panel. I also mediate family/interpersonal and business disputes in my private practice.**

**NUMBER OF MEDIATED DISPUTES (ANY KIND--MINIMUM 5 TO BE LISTED):**

**51-100**

**NUMBER OF MEDIATED DISPUTES INVOLVING HIGH-CONFLICT FAMILY MEDIATION:**

**26-50**

**ELDERCARE MEDIATION EXPERIENCE: NUMBER OF EM DISPUTES MEDIATED:**

**5 or More**

**NUMBER OF YEARS YOU HAVE MEDIATED: 15**

**GERIATRIC EXPERIENCE (MAX 30 WORDS):**

**I volunteered my time with the Senior Legal Hotline in Sacramento earlier this year. As you know, the hotline provides legal assistance to seniors in California.**

**OTHER**

**(EG. PERSONAL EXPERIENCE WITH FAMILY DECISIONMAKING REGARDING PARENTS, ETC. MAX 30 WORDS):**

**We are currently dealing with the issue of where my mother-in-law (who will be turning 90 next Spring) should live. Her husband (my husband's step-father) passed away several years ago. She is living alone in their home which is approximately 70 miles from our home. We are concerned for her safety and well-being. This is causing much stress as we try to work out a solution through family discussion and compromise.**

**C.  
EDUCATION, ASSOCIATIONS, AND LICENSES/MEDIATOR  
REGISTRIES:**

**EDUCATIONAL DEGREE(S), MAJOR(S), & INSTITUTION(S):**

McGeorge School of Law - J. D. 1994; Admitted State Bar of CA 1994  
University of California, Davis - B.A., History 1989  
Harrisburg Area Community College - A.A., Business Adm. 1979 and  
Paralegal Certificate 1979

**PROFESSIONAL ASSOCIATIONS: MEDIATION  
(IF ASSOCIATION FOR CONFLICT RESOLUTION (ACR), INCLUDE WHETHER  
PRACTITIONER MEMBER), GERIATRIC, THERAPIST, LEGAL, ETC. (MAX 30  
WORDS):**

State Bar of California  
Association for Conflict Resolution  
National Association for Community Mediation

**MEDIATOR REGISTRIES/CERTIFICATION/LICENSES  
(NOTE IF YOU RECEIVED ANY DISCIPLINARY ACTIONS) (MAX 30 WORDS):**

California does not register, certify, or license mediators at this point in time.

**D.**

**TYPES OF ELDERCARE MEDIATION DISPUTES THAT YOU  
WILL MEDIATE:**

**CHECK ALL THAT APPLY & CHECK TYPES OF EM DISPUTES THAT YOU  
HAVE ALREADY MEDIATED:**

<b>WILL</b>	<b>HAVE</b>
Quality of Life	Financial Decisions
Housing	Division or Sale of Farms, Businesses, Property
Car Keys, Driving, Transportation	
Caregiving	
Financial Decisions	
Working through Family Fights	
Geriatric Assessment	
Wills, Trusts, Estates	
Division or Sale of Farms, Businesses, Property	

**Powers of Attorney, Avoiding Guardianship**

**Health Care Decisions**

**Emergency Decisions**

**Planning Ahead for End of Life Decisions**

**Resident Injury, level of care, Wrongful Death**

**All**

**Other (List):**

**Family Law issues (dissolution of marriage, grandparent visitation - a growing issue for seniors, etc.**

**Family Law issues - dissolution of marriage**

**E.  
MEDIATION TRAINING:**

**TRAINING IN BASIC MEDIATION**

**(MINIMUM 40 HOURS OF GENERAL MEDIATION TRAINING):**

**NOTE TYPE (FAMILY, CIVIL, COMMUNITY MEDIATION OR OTHER, TITLE(S), TOTAL NUMBER OF HOURS, TRAINERS)**

**(MAX 30 WORDS):**

**Basic Mediation Training (28 hours) - Sacramento Mediation Center;  
Family Mediation Training (25 hours) - Adryenn Cantor, JD**

**TRAINING RECEIVED IN ELDERCARE MEDIATION:**

**NOTE TITLES, TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):**

**None at this point in time, but would be interested in attending a training if offered in California.**

**TRAINING IN DOMESTIC VIOLENCE: NOTE TITLE(S), TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):**

**Seminar on Domestic Violence - 8 hours; Kibee Ruth**

**SUMMARY OF OTHER ADVANCED MEDIATION TRAINING:**

**NOTE TITLE(S), TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):**

**Mediating with Legal Counsel Present - Advanced Mediation Techniques (10 hours) - Jim Melamed;  
Advanced Family Mediation Training (15 hours) - Adryenn Cantor, JD;  
Mediation Training for Court Panel (28 hours) - Steven Rosenberg, JD;  
Advanced Mediation Training (32 hours) - Dana Curtis and Richard Burke**

**WERE YOU A TRAINER FOR ANY NOTED ABOVE? No  
IF SO, LIST HOURS:**

**F.  
MODELS AND PROCEDURES USED AS A MEDIATOR:**

**MODEL(S) OF MEDIATION USED PRIMARILY:**

**TRANSFORMATIVE**

**TYPE(S) OF MEDIATION SESSION USED (NOTE ALL YOU USE, THEN FOR EACH CATEGORY, LIST YOUR LEVEL OF EXPERIENCE: LOW, MEDIUM, HIGH):**

<b>EXPERIENCE</b>	
<b>HIGH</b>	<b>IN-PERSON ONLY</b>
<b>MEDIUM</b>	<b>IN-PERSON WITH SOME PARTICIPATION BY CONFERENCE CALL</b>
<b>MEDIUM</b>	<b>MEDIATION BY CONFERENCE CALL</b>
<b>NONE</b>	<b>ONLINE DISPUTE RESOLUTION (MEDIATION WITH VIDEO COMPONENT)</b>