

ELDERCARE MEDIATOR QUESTIONNAIRE

A. BASIC INFORMATION:

LOCATION(S):

**"I WILL MEDIATE IN THE FOLLOWING LOCATION(S)":
LIST AT LEAST ONE STATE, THE STATE WHERE YOUR OFFICE IS LOCATED,
AND ANY ADDITIONAL STATES OR METROPOLITAN AREAS OUTSIDE OF
THE FIRST STATE LISTED. NOTE YOUR TRAVEL COSTS.**

Southern Colorado

YOUR NAME: Sandra Kluth

BUSINESS NAME: BalancePoint Mediation

ADDRESS: 922 S Rosa Linda Drive
Pueblo West, CO 81007

PHONES: 719-543-4754

FAX:

EMAIL: inaccord@g.com

WEBSITE: puebloserves.com

LANGUAGES SPOKEN FLUENTLY: English

FEES PER HOUR & OTHER FEES (EG. TRAVEL):

\$100, travel negotiable

DO YOU HAVE MEDIATOR MALPRACTICE INSURANCE? No

B. BACKGROUND:

OVERVIEW OF BACKGROUND

(PRIMARY PROFESSION, ETC. MAXIMUM 50 WORDS):

My background includes previous professions in real estate, banking, securities, paralegal, school teaching, and administration.

GENERAL MEDIATION EXPERIENCE (MAX 30 WORDS):

My primary practice has involved divorce, civil, and employment/discrimination issues. I have volunteered with the Better Business Bureau, Small Claims Court, and Restorative Justice programs.

NUMBER OF MEDIATED DISPUTES (ANY KIND--MINIMUM 5 TO BE LISTED):

over 26

NUMBER OF MEDIATED DISPUTES INVOLVING HIGH-CONFLICT FAMILY MEDIATION:

More 5

ELDERCARE MEDIATION EXPERIENCE: NUMBER OF EM DISPUTES MEDIATED:

Less 5

NUMBER OF YEARS YOU HAVE MEDIATED:

4

GERIATRIC EXPERIENCE (MAX 30 WORDS):

Past Hospice volunteer in Prescott, AZ

OTHER:

Mediated personal family issues with my own family regarding my mother's issues with Alzheimer's, serve as a co-court appointed guardian with my brother
Watched my mom's well being quickly deteriorate as she progressed through a court case in her later years.

C.

EDUCATION, ASSOCIATIONS, AND LICENSES/MEDIATOR REGISTRIES:

EDUCATIONAL DEGREE(S), MAJOR(S), & INSTITUTION(S):

BA- Business Administration, University of Montana, Missoula, MT
Paralegal Postgraduate Certificate, Yavapai College, Prescott, AZ

PROFESSIONAL ASSOCIATIONS:

Member- Colorado Council of Mediators (CCMO)
Mediators.com

MEDIATOR REGISTRIES/CERTIFICATION/LICENSES:

CERTIFICATION AND TRAINING:

**D.
TYPES OF ELDERCARE MEDIATION DISPUTES THAT YOU WILL
MEDIATE:**

**CHECK ALL THAT APPLY & CHECK TYPES OF EM DISPUTES THAT YOU
HAVE ALREADY MEDIATED:**

WILL	HAVE
Quality of Life	
Housing	
Car Keys, Driving & Transportation (limitations on driving, testing, transportation to medical appointments, friends, social events & church)	
Caregiving (division of duties, relief for caregivers, level of care needed, planning vacations for parents & caregivers)	
Financial Decisions	
Working through Family Fights (improving sibling relationships, learning communication skills, & working as a team)	
Wills, Trusts & Estates (planning, distribution of assets, & resolution of family disputes)	
Division or Sale of Farms, Businesses & Property	
Powers of Attorney & Avoiding Guardianship	
Health Care Decisions	
Emergency Decisions	
Planning Ahead for End of Life Decisions (funeral planning & Advanced Directives (Living Wills/Life Prolongation, organ donation preference, appointment of health care representatives)	
WILL_MEDIATE_OTHER:	
HAVE_MEDIATED_OTHER:	

**E.
MEDIATION TRAINING:**

**TRAINING IN BASIC MEDIATION
(MINIMUM 40 HOURS OF GENERAL MEDIATION TRAINING):
NOTE TYPE (FAMILY, CIVIL, COMMUNITY MEDIATION OR OTHER,
TITLE(S), TOTAL NUMBER OF HOURS, TRAINERS)**

Basic Mediation Process-40hrs, CDR Associates, Boulder, CO

**TRAINING RECEIVED IN ELDERCARE MEDIATION:
NOTE TITLES, TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):**

Elder Mediation- postgraduate 1 credit, Sonoma State University, Santa Rosa, CA

TRAINING IN DOMESTIC VIOLENCE: NOTE TITLE(S), TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):

nothing specific

**SUMMARY OF OTHER ADVANCED MEDIATION TRAINING:
NOTE TITLE(S), TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):**

Divorce Mediation-40hrs- Institute for Advanced Dispute Resolution,
Denver, CO

US Postal Service REDRESS Program Training, 40hrs, Denver, CO

Various postgraduate conflict management classes at Sonoma State
University, Santa Rosa, CA

Small Claims Court Training-Colorado Springs, CO

Several Training Classes through CCMO

**WERE YOU A TRAINER FOR ANY NOTED ABOVE?
IF SO, LIST HOURS:**

**F.
MODELS AND PROCEDURES USED AS A MEDIATOR:**

**MODEL(S) OF MEDIATION USED PRIMARILY:
FACILITATIVE TRANSFORMATIVE**

TYPE(S) OF MEDIATION SESSION USED (NOTE ALL YOU USE, THEN FOR EACH CATEGORY, LIST YOUR LEVEL OF EXPERIENCE: LOW, MEDIUM, HIGH):

EXPERIENCE	
HIGH	IN-PERSON ONLY
NONE	WITH SOME PARTICIPATION BY CONFERENCE CALL
NONE	MEDIATION BY CONFERENCE CALL
NONE	ONLINE DISPUTE RESOLUTION (MEDIATION WITH VIDEO COMPONENT)

