

ELDERCARE MEDIATOR QUESTIONNAIRE

A. BASIC INFORMATION:

LOCATION(S):

"I WILL MEDIATE IN THE FOLLOWING LOCATION(S)":

LIST AT LEAST ONE STATE, AND UP TO 2 ADDITIONAL STATES OR METROPOLITAN AREAS OUTSIDE OF THE FIRST STATE LISTED (MAXIMUM 3).

Wisconsin, Florida, California

YOUR NAME: William Bi glow, Ph. D.

BUSINESS NAME: Resolve it!

ADDRESS: 863 Harmel Ave.
Oshkosh, WI 54902

PHONES: 920-232-6545

FAX: 240-384-1345

EMAIL: wbiglow@new.rr.com

WEBSITE:

LANGUAGES SPOKEN FLUENTLY:

English

FEES PER HOUR & OTHER FEES (EG. TRAVEL):

\$200 per hr. and travel expenses.

DO YOU HAVE MEDIATOR MALPRACTICE INSURANCE? No

B. BACKGROUND:

OVERVIEW OF BACKGROUND

(PRIMARY PROFESSION, ETC. MAXIMUM 50 WORDS):

Provider of conflict resolution services.

GENERAL MEDIATION EXPERIENCE (MAX 30 WORDS):

Experienced mediator of conflicts in a variety of contexts. Pro bono work for the Winnebago Conflict Resolution Center and work as Redress mediator for US Postal Service. Member Assoc. for Conflict Resolution and Wisconsin Assoc. of Mediators.

NUMBER OF MEDIATED DISPUTES (ANY KIND--MINIMUM 5 TO BE LISTED):

100-300

NUMBER OF MEDIATED DISPUTES INVOLVING HIGH-CONFLICT FAMILY MEDIATION:

26-50

ELDERCARE MEDIATION EXPERIENCE: NUMBER OF EM DISPUTES MEDIATED:

5 or More

NUMBER OF YEARS YOU HAVE MEDIATED: 10

GERIATRIC EXPERIENCE (MAX 30 WORDS):

Interest and scholarship in social and economic issues surrounding aging.

OTHER

(EG. PERSONAL EXPERIENCE WITH FAMILY DECISIONMAKING REGARDING PARENTS, ETC. MAX 30 WORDS):

Cooperated with my sister in managing care for our parents and some of their siblings. All have passed on and my sister and I are still on good terms. (She did most of the hard work on site.)

C. EDUCATION, ASSOCIATIONS, AND LICENSES/MEDIATOR REGISTRIES:

EDUCATIONAL DEGREE(S), MAJOR(S), & INSTITUTION(S):

All of my degree work focused on political science with emphasis on international politics and diplomacy. A.B. with honors. Univ. of Fla.; Phi Beta Kappa; M.A. with distinction; Univ. of Calif., Berkeley; Ph. D. Univ. of Calif., Berkeley.

PROFESSIONAL ASSOCIATIONS: MEDIATION

(IF ASSOCIATION FOR CONFLICT RESOLUTION (ACR), INCLUDE WHETHER PRACTITIONER MEMBER), GERIATRIC, THERAPIST, LEGAL, ETC. (MAX 30 WORDS):

ACR, practioner member.
WAM (Wisconsin Assoc. of Mediators).

MEDIATOR REGISTRIES/CERTIFICATION/LICENSES

(NOTE IF YOU RECEIVED ANY DISCIPLINARY ACTIONS) (MAX 30 WORDS):

None required in Wis. However, I have received training certifications from the Winnebago Conflict Resolution Center and the USPS Redress program. Also served on training standards committee of WAM.

D. TYPES OF ELDERCARE MEDIATION DISPUTES THAT YOU WILL MEDIATE:

CHECK ALL THAT APPLY & CHECK TYPES OF EM DISPUTES THAT YOU HAVE ALREADY MEDIATED:

WILL

HAVE

Housing	Housing
Car Keys, Driving, Transportation	Financial Decisions
Caregiving	Working through Family Fights
Financial Decisions	Wills, Trusts, Estates
Working through Family Fights	
Wills, Trusts, Estates	
Division or Sale of Farms, Businesses, Property	
Health Care Decisions	
Planning Ahead for End of Life Decisions	
Resident Injury, level of care, Wrongful Death	
Other (List):	
Retirement issues. Substance abuse.	None Listed

**E.
MEDIATION TRAINING:**

**TRAINING IN BASIC MEDIATION
(MINIMUM 40 HOURS OF GENERAL MEDIATION TRAINING):
NOTE TYPE (FAMILY, CIVIL, COMMUNITY MEDIATION OR OTHER,
TITLE(S), TOTAL NUMBER OF HOURS, TRAINERS)
(MAX 30 WORDS):**

Winnebago Conflict Resolution Center, community, 40 hrs., Kristy Bradish, Pat Nichols.
USPS, two programs for Redress mediators, 5 days total, Wndy Backlund, Judith Saul.

**TRAINING RECEIVED IN ELDERCARE MEDIATION:
NOTE TITLES, TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):**

None specifically in eldercare.

TRAINING IN DOMESTIC VIOLENCE: NOTE TITLE(S), TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):

None specifically in domestic violence. Have mediated a number of restraining order and other cases involving domestic violence. Also, victim-offender cases.

**SUMMARY OF OTHER ADVANCED MEDIATION TRAINING:
NOTE TITLE(S), TOTAL NUMBER OF HOURS & TRAINERS (MAX 30 WORDS):**

WERE YOU A TRAINER FOR ANY NOTED ABOVE? No
IF SO, LIST HOURS:

**F.
MODELS AND PROCEDURES USED AS A MEDIATOR:**

MODEL(S) OF MEDIATION USED PRIMARILY:

FACILITATIVE
TRANSFORMATIVE

TYPE(S) OF MEDIATION SESSION USED (NOTE ALL YOU USE, THEN FOR EACH CATEGORY, LIST YOUR LEVEL OF EXPERIENCE: LOW, MEDIUM, HIGH):

EXPERIENCE	
HIGH	IN-PERSON ONLY
MEDIUM	IN-PERSON WITH SOME PARTICIPATION BY CONFERENCE CALL
LOW	MEDIATION BY CONFERENCE CALL
NONE	ONLINE DISPUTE RESOLUTION (MEDIATION WITH VIDEO COMPONENT)